

Measures taken by Somnetics

The IT Steering Committee met thrice in the month of January and February 2020 to discuss preparedness in the event of a global pandemic is declared for COVID-19 and reviewed current customer requirements and set up priorities. A review of pre-existing infrastructure was made, gap analysis done. Emergency purchases were made for filling up the hardware requirement gap. Customers and on-site teams were alerted about the plan of action in case of a lock-down in coming days. The workforces are working remotely with infrastructures in place and are being counseled and handheld to overcome any difficult situation that may arise.