AXA Singapore launches array of initiatives versus COVID-19

AXA Singapore has announced a SG$500,000 care package for its customers that are affected by COVID-19. Additionally, the company pledged to help the vulnerable sectors in the community that have been indirectly impacted by the outbreak.

According to a statement by AXA, its existing and new individual life and general insurance customers who are hospitalised due to COVID-19 will receive a cash benefit of SG$200 per day of hospitalisation, up to a maximum of 90 days. In case of death due to COVID-19, a SG$20,000 lump sum will be paid out.

The company will double the benefit for its customers that are frontline healthcare workers, as a gesture of appreciation for their efforts and sacrifices in caring for patients. These frontliners are people working in a general practitioner clinic, specialist centre or hospital, including but not limited to doctors, nurses, radiographers, pharmacists, administrative staff, and janitors.

These benefits are applicable to COVID-19 cases that are diagnosed from February 01 until September 30, or when the DORSCON level is lowered to ‘Green’, whichever is earlier.

AXA is offering a full premium refund for those who decide to cancel their travel plans and request a cancellation of their travel policy.

The company also responded to the Singapore Red Cross’s appeal for more blood donors, as the COVID-19 outbreak has impacted the number of donors visiting blood banks. AXA encouraged its employees, tied representatives, and customers to donate blood through a drive that will last from March 03 to March 08. AXA will donate SG$30 to The Courage Fund for every employee, tied representative or customer, who donates blood during this period, up to a maximum of SG$50,000.

Furthermore, the insurer will donate 100 care packs to cancer patients, survivors and their families who are beneficiaries of AXA’s corporate responsibility partner Singapore Cancer Society, as well as vulnerable seniors identified by the SG Cares Volunteer Centres at Woodlands and Toa Payoh, operated by Care Corner Singapore. Each care pack includes a thermometer, face masks, hand sanitiser, hand wash, and vitamin C tablets.