



Centralized Accident and Trauma Services (CATS)
(An Autonomous Body of Govt. of NCT of Delhi)

Yamuna Pusta, Bela Road, Near Vijay Ghat, New Delhi - 110006

(Ph. No. 23860529, 102 Fax No. 23860071, Email - catsambulance@yahoo.com)

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ORDER - 58

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CATS is providing 24X7 free ambulance service in Delhi through a single toll free number 102. However, it has come to notice that some Private Ambulance Drivers/ Service providers are charging exorbitant rate(s) in Delhi during the COVID 19 Pandemic for transporting patients which is a matter of serious concern.

It has therefore been decided by the competent authority that Maximum rates for Private PTA (Patient Transport Ambulance), BLS (Basic Life Support Ambulance) and ALS (Advanced Life support Ambulance) shall be capped in Delhi as under:

S.No.	Category of Ambulance	Maximum rates in Rs. (All inclusive, including Oxygen, all ambulance equipment as per CRA guidelines, PPE Kit, gloves, mask, shield, sanitization, driver, EMT, doctoret.c.)
1	PTA (Patient Transport Ambulance)	1500 per call upto 10 Kms and Rs. 100 per extra Kms above 10 Kms.
2	BLS (Basic Life Support Ambulance)	2000 per call upto 10 Kms and Rs. 100 per extra Kms above 10 Kms.
3	ALS (Advanced Life support Ambulance) including charges of Doctor.	4000 per call upto 10 Kms and Rs. 100 per extra Kms above 10 Kms.

If any instance of charging rates higher than the aforesaid maximum comes to the notice, by any private Ambulance driver/service provider/operator/owner, strict action as per applicable laws shall be taken which may include :

- 1) Cancellation of the driving license of ambulance driver.
- 2) Cancellation of the registration certificate of ambulance.
- 3) Impounding of the vehicle/Ambulance.

This issues with the prior approval of Hon Dy. Chief Minister, Delhi.

(Sandeep Mishra)
Spl. Secy. (H&FW)/Director, CATS

To,

1. Pr. Secy. Transport, GNCTD.
2. Divisional Commissioner, GNCTD.

Copies to

1. Commissioner (Delhi Police).
2. ACS, GNCTD.
3. Pr. Secy. HFW, GNCTD.
4. SO to CS, GNCTD.
5. DGHS, GNCTD.
6. Secy. to Hon Dy. CM.
7. Secy. to Hon'ble Min. (HFW).

(Sandeep Mishra)
Spl. Secy. (H&FW)/Director, CATS