

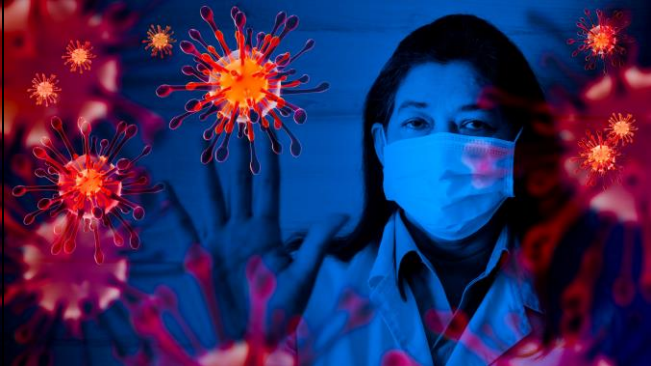


Confederation of Indian Industry
125 Years: 1895-2020

COVID 19

State Interventions

02 April 2020



The Confederation of Indian Industry is working at the grass-root level to facilitate industries. Its state offices are engaging with the state governments through representations/recommendations to minimise the impact of the COVID-19 outbreak. Here are the interventions by the following states:

1. East and North East
2. Bihar
3. Chhattisgarh
4. Odisha
5. Jharkhand
6. West Bengal
7. Puducherry
8. Andhra Pradesh
9. Karnataka
10. Kerala
11. Goa
12. Gujarat
13. Madhya Pradesh
14. Maharashtra



East and North East Region

Policy Advocacy for Industry and Members' Engagement

Some of the key issues that have been resolved till 01 April 2020 have been in the areas of:

1. Logistics and movement of staffers and supervisors in key industrial units
2. Availability of employee passes for manufacturing units
3. Initiate the sourcing of PPE Suits for Government Law Enforcement agencies
4. Ensuring smooth running of operations of some units related to essential food items and packaging
5. Facilitating availability of medicine and medical equipment to healthcare facilities
6. Enabling waiver of EMIs for at least 3 months for hospitality sector

Relief and Rehabilitation Activities in the States

- **Bihar-** Food Packets distributed to 500 people & Masks, Gloves and Sanitizers distributed to 200 underprivileged people in Patna
- **Odisha-** Cooked food was distributed among 1500 slum dwellers
- **Jharkhand-** Mask & Sanitizers were distributed among 1000 poor people, Cooked food served to 2000 daily wage labourers.
Cooked food distributed among 5720 underprivileged and Ration kit was distributed (60 Quintal Rice, 10 Quintal Potatoes, 30 Quintal Dal) amongst 6000 labourers



- West Bengal-** Cooked food packets were distributed to 500 daily workers and 300 ration kits (Rice, Dal & Potato) were distributed among underprivileged at Siliguri
 250 packets with Flat Rice, Puffed Rice, Bread, Sattu, Milk, Gur, Soap were distributed among underprivileged at Raigaunj
 YI Kolkata distributed 150 packets (Rice, Pulse, Salt, Oil, Soap) in an old age home
- Sikkim-** 12 ration packets distributed among labourers

Eastern Region and North East Engagement and Activities Scorecard

COVID-19					
Number of Query Received (calls / emails)	State/Region		Number of Representation made to local Government	State/Region	
	WB	12		WB	7
Jharkhand	2	Jharkhand	0		
Odisha	2	Odisha	3		
Chhattisgarh	2	Chhattisgarh	2		
Bihar	3	Bihar	1		
NE	1	NE	1		
Sectoral	45	Sectoral			
Total	67	Total	14		
Number of Issues Resolved	State				
	WB	6			
Jharkhand	0				
Odisha	1				
Chhattisgarh	2				
Bihar	2				
NE	1				
Total	12				
Relief and Rehabilitation Work	State/Zone	Contribution in kind			
	Bihar	Food Packets distributed to 500 people & Masks, Gloves and Sanitisers distributed to 200 underprivileged people			
	WB (NB)	Cooked food packets were distributed to 500 daily workers and 300 ration kits were distributed among underprivileged in Siliguri. 250 food packets distributed amongst underprivileged in Raigunj			
	Odisha	Cooked food was distributed among 1500 slum dwellers			



	Jharkhand	Mask & Sanitizers were distributed among 1000 poor people, Cooked food served to 2000 daily wage labourers and 5720 underprivileged and ration kit was distributed amongst 6000 labourer
	YI Kolkata	Distributed 150 food packets in an old age home.

Policy Advocacy / Meetings/Engagement with Stakeholders on Future Initiative

	Region	Members including Office Bearers	Non-Member	Government
Number of Meetings with OBs / Members/Non members/Government (specify member/non member/Government)	WB	146		15
	Jharkhand	7		2
	Odisha	28		3
	Chhattisgarh	27	3	3
	Bihar			
	NE	4		2
	Sectoral		193	17
	Total	405	20	29



East and North East Region

BIHAR

SI No	District	Type of Issue	Action Taken by CII	Status
1	All districts of Bihar	<ul style="list-style-type: none">• Waiver/ Moratorium on payment of 6 relevant issues for all hotels for coming 6 months:<ul style="list-style-type: none">➤ Waiver of MVA and fixed charges for electricity for whole year- till March 2021. Only charges on actual energy consumed can be payable during the moratorium period.➤ Electricity Payments for 4 months between March 2020 to June 2020 can be	Representation has been made to the Chief Secretary, Government of Bihar	Work in Progress



1	All districts of Bihar	<p>deferred and paid in instalments along with current actual energy charges from July 2020 to March 2021.</p> <ul style="list-style-type: none">➤ Actual GST payable by tourism sector units be reimbursed to the extent of 25% for the year 2020- 2021.➤ Property Tax.➤ Lease rental waiver wherever the government is the owner of the land/property.➤ A waiver on entertainment tax and all temporary licenses fee		
2	All districts of Bihar	<ul style="list-style-type: none">• Staffer/Supervisor of Private Security Services are facing restrictions in commuting from places of duty. However, Ministry of Home Affairs, Govt of India on 24th March 2020 notified that Private Security Services have been categorized under exempted services during lock down.	Representation has been made to the Home Department, Government of Bihar	Resolved on 1 April



3	Patna	They require approval to open Warehouse & Curfew Passes for employees of the company	CII shared the issue with the relevant Central and State Governments. Notification for the free movement and operations of Essential Food items and grocery items.	Resolved on 1 April
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**CHHATTISGARH**

SI No	District	Type of Issue	Action Taken by CII	Status
1	Raipur, Chhattisgarh	Unable to run the unit being an essential food item Packaging company	CII Chhattisgarh helped them to get the approval of SDM for running the unit as it comes under essential food items	Resolved on 1 April
2	Mahasamund	Rice mill was not operating, despite being an essential food item unit.	CII Chhattisgarh assisted by sharing all the necessary notifications required to restart the Rice Mill as it comes under essential food items	Resolved on 1 April



3	Raipur	<p>During this tough time of lockdown, the Central & state governments are trying hard to keep the supply chain of food and food products going smoothly. All food processing industries are being encouraged to keep running so that there is no shortage of food supplies all over the country. Chhattisgarh too is an important part of the whole supply chain, RSV being a leading producer of pulses, oilseeds and of course rice in India. Agriculture Products Marketing Cess (APMC) is a 1 percent cess collected for sale of agriculture produce in the mandis, however this is being collected in all grains, pulses and oilseeds for movement of cargo irrespective of the fact whether it was procured in mandis or not. Many state governments, notably the neighbouring states of Jharkhand and Odisha have withdrawn this cess from last many years to</p>	<p>CII has submitted the representation to Shri Bhupesh Baghel, Hon'ble Chief Minister of Chhattisgarh</p>	<p>Under Consideration</p>
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		facilitate smooth transport of agricultural produce. In Chhattisgarh State also, this cess should be removed with immediate effect and the compulsion of carrying a mandi permit during transport of agriculture produce should be withdrawn so that Chhattisgarh contributes in the best possible manner in maintaining the food supply chain in this difficult time for the whole nation.		
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**ODISHA**

SI No	District	Type of Issue	Action Taken by CII	Status
1	Khurda, Odisha	<p>➤ Feeds, medicines, vaccines for the poultry birds, aquaculture and other live stocks play a vital role in enhancing bio security in villages. These items were already exempted from the purview of Lockdown, but in Odisha the villagers are harassing the seamless flow of these essential commodities.</p> <p>Subsequent problem</p> <p>An unimaginable problem will arise if poultry birds and fishes start dying in farms and ponds due to lack of feed and healthcare. Due to lack of manpower, the dead bodies of these birds and fishes are not being removed</p>	CII has represented it to the Secretary, Fishery and Animal Husbandry Department, Government of Odisha	Under process



		timely which can become a major source of health problem for the whole community and may spread to larger areas.		
2	Khurda, Odisha	<ul style="list-style-type: none">• COVID testing kits are extremely scarce.	CII has represented to the Health Secretary, Government of Odisha	Resolved
		<ul style="list-style-type: none">• The medicine and medical support vendors should be given special permission to supply to various hospitals like re-agent for investigation, dialysis fluids, x-ray plates etc.		Resolved
		<ul style="list-style-type: none">• All hospitals should be given special passes to get medical items from other states which are not available in the present state		Under Process



3	Khurda, Odisha	<ul style="list-style-type: none">• As public transport has been stalled under lockdown, there is a disruption for replenishing of stock.• The capital and admin costs have to be paid even though there is no production. <p>Recommendation:</p> <ul style="list-style-type: none">• To waive off GST and taxes.• Support the artisans with monetary incentives.	CII has represented to the Department of MSME, Government of Odisha	Under Process
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**JHARKHAND**

SI No	District	Type of Issue	Action Taken by CII	Status
1	Across Jharkhand	<ul style="list-style-type: none">• Due to the unprecedented lock down in the country due to the pandemic caused by COVID-19 virus, industry members who manufacture and trade in Alcoholic Beverages in the state are finding it impossible to meet with the time schedules/deadlines of 31 March 2020 for renewal of licenses, label registrations etc. Therefore, the State Government was requested to favourably consider the following requests of the alcoholic beverages industry:• Extend the current excise year until 30 April 2020 or a month from the day lock	<p>Have represented these to Commissioner of Excise, Government of Jharkhand & Managing Director, Jharkhand State Beverages Corporation Ltd</p> <p>Subsequently have represented this to Principal Secretary, Department of Excise, Government of Jharkhand on 1 April 2020</p>	Work in Progress



		<p>down is lifted, whichever is later, and allow existing licenses for manufacturing/bottling units, distilleries, label approvals, brand registrations, pricing approvals and other permissions to continue until then</p> <ul style="list-style-type: none">• Allow usage of existing inventory of packaging materials such as labels, mono cartons, holograms, which otherwise would become obsolete at the year end, until April 30 or a month from the day lock down is lifted, whichever is later• Extend validity of existing export permits, transit permits, and other such permissions until April 30, or a month from the day lock down is lifted whichever is later, and/or allows companies to renew them without any penalty. This will help process the stock stuck in pipeline/transit. State Corporations, where applicable, may		
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		<p>please be advised to extend the permit timelines by a further 15 days</p> <ul style="list-style-type: none">• Do not charge demurrage for stocks being held in depots, bonds or retail shops, where applicable, for the duration of lock down and for a period of 30 days thereafter• Allow companies time until 30 April 2020, or a month from the day of lock down is lifted, whichever is later, to complete all other annual statutory fillings pertaining to the excise year 2019-20 as well as for forthcoming year 2020-21• In order to facilitate contact less processing, State Governments may kindly grant all approvals online for applications pending with Excise Department, or being made on urgent basis		
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**WEST BENGAL**

SI No	District	Company	Type of Issue	Action Taken by CII	Status
1	Kolkata	Monorama dairy	<ul style="list-style-type: none">• They can't start factory operations despite their products being in the essential commodities list.• Wants help from CII for permission from the government so that the workers can be convinced and are not harassed by the police.	<p>The Government Circular and police helpline numbers were provided</p> <p>Helped the company fill in a form of queries</p>	Resolved on 1 April



			<ul style="list-style-type: none">• They also want CII to help in getting collateral free loan of 20 Lakhs for self help group.	Application form was downloaded and sent to the organisation	
2	Kolkata	JK Spices	A truck detained near Jharkhand border due to lockdown, sought CII's help	Control room number was shared	Resolved on 1 April
3	Dankuni	Sona Biscuits	<ul style="list-style-type: none">• Sona Biscuit cant start their factory operations in spite of knowing from government that food processing industry should keep their manufacturing facilities open.• This is because workers are under the impression from the local police and	Circular was sent to the company	Resolved on 1 April



			authorities they would get salary even if they don't work .		
4		Nivedan Foods & Beverages LLP	Not being able to start factory operations of packaged drinking water	CII shared the Government circular; vehicle pass details and police helpline nos	Resolved
5	Kolkata	Super Smelters Pvt Ltd.	<ul style="list-style-type: none">In line with the order issued by the ministry of Shipping, Government of India, the Port Commissioner Kolkata/Haldia Port should invoke Force Majeure Clause and do not charge and ground rent, eviction from the plot, Penalties or any	Representation has been made to Mr Vinit kumar, Chairman, Kolkata port Trust (KOPT)	Pending



			<p>other charges for the lockdown period with a grace period of 15 days.</p> <ul style="list-style-type: none">• CHA's are unable to provide services at the port during this lockdown period. Export Truck chits should not need signatures of CHA officials or any others for entering the cargo into the port.• Not to charge any Fixed minimum Guarantee Charges from industrial consumers by DVC and WBSEDCL for the month of March'20 onwards until lockdown period is over. Also For the Month	<p>Representation made to Mr P K Mukhopadyay, Member Secretary, DVC & Mr Santanu Basu, CMD, WBSEDCL</p>	
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			<p>of March, since the lock down was ordered from 23rd March 20, and most of the companies had to close operations, proportionate remission against Maximum Demand from 23rd March to 31st March should be provided in the bill.</p> <ul style="list-style-type: none">• There should not be any penalty against Minimum Load Factor surcharge and Power factor surcharge for the lockdown period.• Even after withdrawal of Lockdown, Industries shall take around 30		
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			days to restart their production. Hence the above may be extended to the next calendar month after the lockdown so that no hardship is experienced by the Industries and they do not default in payment of bills. The payment due date may be extended for a month.		
6	Kolkata	CCHA	<ul style="list-style-type: none">In spite of all the assurances given by KOPT Authorities, Port functioning during 24 hours is getting affected as labourers are not allowed to reach the	Representation has been made to Mr Vinit kumar, Chairman, Kolkata port Trust (KOPT)	Pending



			<p>port. Export vessel loading getting affected.</p> <ul style="list-style-type: none">• Feeder Operators have levied EQRS (Emergency Quarantine Recovery Surcharge) surcharges which is totally unjustified and vulnerable to profiteering.• Dedicated e - mail ids should be created so that export paper formalities of the Port can be done online, like generation of SRO and "allow shipments"		
7	Paschim Medinipur	Tata Hitachi Construction Machinery	<ul style="list-style-type: none">• Seamless/Continuous supply of spare parts to Essential sectors, as	Represented to DM Paschim Medinipur	Resolved (vide



		Company (Pvt) Ltd, Kharagpur	declared by Ministry of Steel and Ministry of Mines, viz Steel Plants, Coal Mines, Coking Coal Manufacturers etc for uninterrupted production and operations <ul style="list-style-type: none">• Entry and Exit of Vehicles carrying such kind of items to their Customer Plants and also allowing 5 Nos. of THCM staffs to work at their Warehouse		Order No. 173/QSF/J M/ 02/COVID-19/Per-3 dated 30 March 2020...issued by the Office of the DM Paschim Medinipur)
NORTH BENGAL					
1	All districts of North Bengal	JDIOWA	The MSME sector irrespective to number of employees may also be considered for providing direct benefit support	Represented to Department of Micro, Small & Medium Enterprise	Pending



			from the Govt. or alternatively Layoff norms may be implemented for the lockdown period when Govt. is supporting with food grains to all category of citizens.	& Textile (MSME&T), Government of West Bengal	
2	Darjeeling	Summit Hotels & Resorts Pvt Ltd	Setting up a hand sanitizer unit.	CII represented to Joint Director, Department of Micro, Small & Medium Enterprise & Textile (MSME&T), Government of West Bengal	Under process
3	Darjeeling	North East Beverages	Setting up a hand sanitizer unit.	Represented to Joint Director, Department of Micro, Small & Medium Enterprise	Under process



				& Textile (MSME&T), Government of West Bengal	
4	All district of North Bengal	CII North Bengal Tourism Panel & Himalayan Hospitality & Tourism Development Network (HHTDN)	EMI of the loans can be terminated for 3 months at least (till the situation normalizes). Vehicles & Hotels are completely out of business, it will be quite helpful if the EMIs of the loans can be differed for 3 months. These EMI holiday will be highly helpful for the industry people.	Recommended to Central office for Representation to central government	Resolved
			Complete waiver of GST in Tourism trade after the pandemic situation is over to encourage travelling. It will boost business and the industry can retain large manpower.		Waiver not possible but deferment is done



Southern Region

PUDUCHERRY

Details of representation submitted to the Minister for Industries and Commerce, Government of Puducherry inter-alia include:

1. Accord automatic renewals of licences without charging fees for the next 1 year.
2. The departments should not issue notices for time-bound compliances.
3. Banks, NSIC & NBFCs to be advised to reduce the Rate of Interest from 1st April 2020 for all term loans irrespective of MCLR or REPO linked loans.
4. All dues to MSME Sectors from Government and PSUs to be advised to pay immediately.
5. MSME needs a special interest rate of 5% on Working Capital borrowings (OCC/OD) for the next 6 months effective from April 1, 2020 and MSMEs should be allowed additional working capital up to 30% for six months without any additional charges. However, in the case of CGTMSE loans, it should be up to 50%.
6. Bank Guarantee service charges to be waived off completely & Margin amount for Bank Guarantee to be reduced from 15% to less than 10% for the year 2020-2021.
7. GST refunds pending corresponding to exports towards MSMEs to be released immediately.
8. GST payments for April, May & June to be accumulated and split into 6 installments, EMIs starting from July till December 2020 without any interest.



9. TDS for payment of salaries and services should be suspended for six months.
10. EPF (Both contribution 24%) for employees salaried less than Rs 15,000/- to be paid by the government irrespective of the 90% clause for companies lesser than 100 employees.

ANDHRA PRADESH

Containment, Control and Prevention of spread of COVID – 19 Lock down till 14 April, 2020 in the State of Andhra Pradesh – Seeking Relief Measures for Industry

- CII Andhra Pradesh represented to Dr. Rajat Bhargava, IAS, Special Chief Secretary, Department of Industries & Commerce, Government of Andhra Pradesh to announce relief measures for industry due to lockdown in the state.
- Pending bills from Government need to be released on priority basis which would help the companies to have the working capital.
- Waive Electricity demand charges for the month of March and April 2020. If the lockdown continues beyond 14 April the same could be considered for the month of May as well.
- Defer the February and March 2020 Electricity Bill payment and collect in six equal installments without any interest starting from May 2020.
- Dedicated Covid-19 treatment facilities could also be created in private hospitals

**KARNATAKA**

Sl. No.	Sector	Issue	Resolution
1	Construction Equipment Industry	<p>Construction Equipment Industry is integral to the raw material extraction. Also it is essential for the sector as the equipment's are used for the mining and steel.</p> <p>Mining activities are integral to the operation of steel plants, operation of mines of iron ore, cooking coal, thermal coal, limestone, dolomite, manganese, chromite etc, as well as operation of sponge iron, ferroalloys, iron ore pellet plants etc which supply critical raw material for steel making should be exempted.</p> <p>Essential Service Maintenance Act, 1981, "any service in any establishment or undertaking dealing with the production, supply or distribution of coal, power, steel or fertilizers would constitute essential services.</p>	<p>Letter written to Chief Secretary, Government of Karnataka for allowing the construction equipment to operate on minimal staff. There should also be allowance for the un-restricted inter-state movement of trucks carrying the raw material and finished goods by Sandeep Singh, Chairman, CII Karnataka State.</p>



KERALA

Sl. No.	Sector	Issue	Resolution
1	Rubber plantation and rubber tapping	Kerala has several Rubber processing units which are producing surgical gloves for Healthcare Industry. Unfortunately, with the lockdown announced, these units have been unable to continue operations due to lack of availability of raw material i.e. rubber. In this context, CII has requested Government to consider the rubber plantation and rubber tapping labourers under the essential services and permit them to continue with their profession for continuous supply of Surgical gloves.	Letter written to the Chief Secretary and Principal Secretary, Industries and Government of Kerala by Thomas John Muthoot, Chairman, CII Kerala State Council.



Western Region

GOA

Sl. No.	Sector	Issue	Resolution
1	Packaging	Stoppage of supply chain i.e. inbound or outbound freight will have a huge impact on already stressed industry and economy which would create disruption in supply chains, loss of demand coupled with additional exigency expenses and a slow-down in economic activity	Resolved
2	Manufacturing	Permission to resume manufacture of essential medicines Logistic by Couriers companies to pick-up or dispatch essential medicines and commodities.	Resolved

GUJARAT

Sr. No.	Sector	Issue	Resolution
1	FMCG	Permission to operate toothpaste manufacturing plant	Resolved
2	Manufacturing	Need approval to operate plant as they need to supply oxygen separators to Linde which in turn will be used in hospitals	Unresolved



3	Food and Nutrition	a. Unable to move finished goods and raw material though the company is exempted under notification by state and central government b. Unable to open warehouse and delivery channel is halted	Resolved
4	Agro and Pesticides	Permission to operate factory as it is under essential commodities	Unresolved

MADHYA PRADESH

Sl. No.	Sector	Issue	Resolution
1	Healthcare/Medical	a) Urgent requirement of mask and sanitisers. b) The company is facing issue in operating hospital as most of the staff were not allowed to move due to curfew c) Indore Municipal Corporation requested to connect with Double layer mask manufacturer for procuring 20,000 masks	Issue 'a' unresolved (in process) Issue 'b' and 'c' resolved
2	Packaging	a) Ground level difficulties in transportation and delivery of goods	'a' and 'c' unresolved



		<p>b) Manufacturers of 'Thermal Pallet Cover' for pharma companies which maintain the temperature of medicines in the supply chain. Sought permission to operate</p> <p>c) Manufacturing of packaging materials for food grains and supplying to Madhya Pradesh Civil Supplies Corporation</p>	'b' resolved
3	Food & Food Processing	<p>a) Issue of movement of staff to plant</p> <p>b) The company is engaged in manufacturing and processing of essential food items like flour and pulses. Sought permission to operate and transport</p>	Issue 'a' and 'b' resolved
4	FMCG	Sought permission to transport their finished product- sanitizer	Unresolved
5	Textile	The company wants to manufacture Surgical masks and Humza Suits for the Hospitals. Sought permission to operate.	Resolved
6	Chemicals	<p>a) Sought licence from FDA to manufacture sanitizer</p> <p>b) Sought raw material (ethanol) from State Excise department</p>	Issue 'a' and 'b' resolved

**MAHARASHTRA**

SI No.	Sector	Issue	Resolution
1	Manufacturing	Although the company had permission from the Collectors' Office they were further facing issues with Local Police in Rajgurunagar Taluka for employee passes and employee movement for the factories at Mahalunge and Kharabwadi village.	Resolved
2	IT	The company is developing emergency medical supplies like a ventilator splitter which facilitates treatment of more than one patient on one ventilator. Poona Hospital has requested them to develop the product and supply few samples immediately to carry out testing in the lab. They have a 3D printing facility in the Kothrud area and had requested to allow 6 employees to work in Office as well as in Hospital for the testing of the equipment.	Resolved

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