



Ministry of Health and Family Welfare



Dr. Mansukh Mandaviya reviews working of eSanjeevani teleconsultation facility at CGHS Hqrs; interacts with beneficiaries, doctors and officials across the country

"eSanjeevani is a revolution in the Health Sector of the Country"

"It is providing Affordable and Accessible Health Care as envisioned by Hon'ble Prime Minister"

More than 1.60 Crore Teleconsultations have been completed since its inception; 2,991 Hubs and 33,297 spokes are operational across the country

In situations like COVID, tele-consultation is a boon especially for primary healthcare: Dr Mandaviya



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Dr. Mansukh Mandaviya, Union Minister of Health and Family Welfare visited the eSanjeevani teleconsultation facility at the CGHS headquarters, here today. The Union Health Minister physically witnessed the sessions where consulting doctors provided tele-consultation. Patients inquired about ailments such as fever, runny nose and body ache and what tests they should get done. This also included an elderly cardiac patient who could not go out of home for medical consultation. The consulting doctor prescribed the necessary medical tests and reviewed the medicine being taken by the beneficiary. Noting that going to a doctor is not always possible during the pandemic, the Union Minister said, “In pandemic situations like Covid, tele-consultation is a boon specially for primary health care.”



Appreciating the healthcare services being provided through the digital platform of tele-consultation, Dr Mandaviya noted that “E-Sanjeevani is a revolution in the health sector in the country. It is providing affordable and accessible health care as envisioned by the Prime Minister”. He reiterated that in



yesterday's review meeting with Chief Ministers of States, Prime Minister had highlighted that tele-medicine facilities will help a great deal in providing healthcare services to the needy.

He added that “people in many states have been quick to recognise the benefits of eSanjeevani and this has led to an encouraging trend of widespread rapid adoption of this digital modality of seeking health services. Patients consult with doctors and specialists on a daily basis using this innovative digital medium to seek health services.” Dr Mandaviya also stated that “use of this platform is addressing the shortage of doctors and specialists at ground level while reducing the burden on secondary and tertiary level hospitals. It is also plugging the digital health divide that exists in urban and rural India, he added.



The Health Minister recommended the doctors to seek consultation with subject experts and specialists through the hub-spoke model. Dr Mandaviya said that the Government is committed to creating more hubs and spokes across the country. Dr Mandaviya interacted with Shri Bhaskar Katamneni MD, NHM from Andhra Pradesh, the state which is leading in terms of number of tele-consultations. He briefed the Union Minister on the innovative steps being taken by the state to enhance the basket of services being provided to the beneficiaries. Commissioner, Health, Karnataka also briefed the Union Health Minister on the innovative steps initiated by the state government to provide better quality health services.



eSanjeevani, the national Telemedicine Service of Government of India, is a technological intervention conceptualized by the Ministry of Health & Family Welfare and designed, implemented and operationalized by C-DAC which leverages Information Technology to enable remote doctor consultations. It has been deployed in two modes: **eSanjeevaniAB-HWC**: A Doctor-to-Doctor telemedicine system under Ayushman Bharat Scheme at Health & Wellness Centres, to provision specialised health services in rural areas and isolated communities. The second model is **eSanjeevaniOPD**: A Patient-to-Doctor telemedicine system to enable people to get outpatient services in the confines of their homes.

eSanjeevaniAB-HWC has accounted for over 1.60 crore consultations. Currently, around 33,297 Health and Wellness Centres acting as 'Spokes' are aligned to over 2991 'Hubs' of District Hospitals and Medical Colleges. eSanjeevaniOPD platform has served over 65 lakh patients in 35 States/UTs. Over 1,10,988 doctors and paramedics have been trained and onboarded, so far. 664 online OPDs have been set up on eSanjeevaniOPD and a total of 2.17 crore (2,17,60,433) tele-consultations have been done till date. Over 1,10,000 patients are served through eSanjeevani on a daily basis, establishing itself as a parallel stream of healthcare services delivery. 53% of the consultations have been taken by women.

eSanjeevani has led to massive improvement in access to specialised health services, particularly in rural areas. This service has come in handy for the patients in urban areas as well, especially during the second wave of the ongoing pandemic that has burdened the healthcare services delivery system in the country. Tele consultation services cover the gamut across specialties of Medicine, Orthopaedics, ENT and Ophthalmology, and Psychiatry. Some states have extended the service to old age homes, orphanages and for jail inmates.

Smt Arti Ahuja, AS, Health Ministry, Shri Lav Agarwal, JS, Health Ministry and other senior officials of the Ministry were present at the event.

MV/AL

HFW/HFM visits E-Sanjeevani Center/14th January 2022/6

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