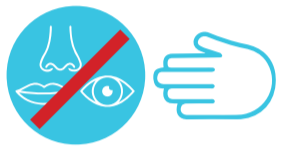


GUIDANCE CHECKPOINTS FOR GROCERY (KIRANA) STORES

PRACTICES TO PREVENT COVID-19 INFECTIONS



Ensure at least 1.5 metre between customers and employees. Put paint mark on the floor to keep customers adequately spaced



Avoid touching eyes, nose or mouth



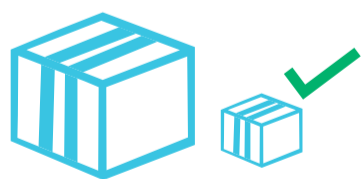
When Sanitising, may use 60% Alcohol Based products



Clean hands and then put gloves



Prohibit product sampling and product return.



Immediately isolate workers/others showing COVID 19 symptoms, with intimation to the health authorities and assist in contact tracing



Prominently display Prevention of COVID 19 signage in the store



Prohibit sick employees in the Stores (Body temperature more than 99.5 degree F, coughing, shortness of breath)



Wash hands with soap and water for 20 seconds and Sanitise on arrival at work, after using the restroom, before and after eating



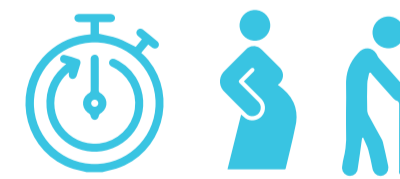
Wear a mask in case of coughing or sneezing and when not able to maintain 1.5 metre distance between people



Dispose and change gloves when dirty and after visiting restroom or canteen



Clean and disinfect the store every 8 hours with particular focus on the customer touch points e.g locks, handles, taps, counter tops, cash machine key pads , customer baskets as applicable



Offer designated shopping hours for high-risk customers if possible



Encourage the use of contactless payments where possible

P.S

To prevent spread of COVID-19, WHO and MOHFW recommend individuals employ social distancing or maintain approximately 1 metre (3 feet). CDC recommends approximately 2 metre (6 feet) from others, when possible. As a best practice, approximately 1.5 m could be maintained.

Date: 6 April 2020