



Confederation of Indian Industry

As on 06 July 2021

COVID-19: 2nd Wave QUERIES RESOLVED BY CII

State	Number of Representations made	State	Number of Representations made	State	Number of Representations made	State	Number of Representations made
Eastern / North Eastern Region		Northern Region		Southern Region		Western Region	
Assam	1	Chandigarh	5	Andhra Pradesh	16	Goa	3
Bihar	3	Delhi	16	Karnataka	12	Gujarat	4
Chhattisgarh	7	Haryana	11	Kerala	42	Madhya Pradesh	2
Jharkhand	1	Himachal Pradesh	4	Puducherry	7	Maharashtra	
Odisha	3	Jammu & Kashmir	1	Tamil Nadu	33		
West & North Bengal	23	Punjab	16	Telangana	73		
		Rajasthan	47				
		Uttar Pradesh	7				
		Uttarakhand	11				
TOTAL	38		118		183		9

Sl	Date when the person contacted	What was the issue	Action taken by CII	Has the issue been Resolved?
ASSAM				
1.		<p>1. Availability of technical support especially from other state will be big challenge because of new notification of 7day quarantine. Need to find way out.</p> <p>2. Continuity of Warehouse operation within state will help in smooth movement of vehicles /Trucks.</p> <p>3. Continuity of courier services will help in arranging small ingredients / spare parts etc.</p> <p>4. Immediate vaccination of all security guards who are front line workmen in factory, coming in contact with drivers coming from other state. This will avoid spreading infection.</p>	Representation made to Chief Secretary	

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BIHAR				
	13 May 2021	Request for Granting Permissions for Opening Construction related outlets till 2 PM	Recommendation submitted to concern	Yes, Government issued the notification allowing construction related outlets to be opened twice a week from 6 am to 10 am.
2	05 May 2021	Request for Granting Permissions for Unrestricted Movement of all Staff including Daily Wages Laborers and Others for Construction/ Infrastructure/ Hotel and Other Industry till 15 may during the lockdown.	Recommendation submitted to concern	Yes, Government allowed the movement of all staff and laborers. Government has arranged web portal to applying e pass for industry related staffs. Government has also appointed GM DIC to approve the e-pass application.
3.	23 April 2021	State government should ensure that all Infrastructural and Construction works should not stop. The real Estate and Infrastructural Sector should keep on running with proper Social Distancing and Covid guidelines. It will keep the laborers and unskilled resources engaged with income sufficiency. It will help in avoiding chaos amongst the underprivileged section of our society.	Have represented this to Secretary, Home Department, Government of Jharkhand	In Progress
CHHATTISGARH				
1.	12 May 2021	Requested to get permit for the Service Guys perform their duty during Lockdown	Got them the permission	Issue Resolved
2.	01 May 2021	Industrial Oxygen is must to avoid the shutdown of the steel plants in Chhattisgarh	Already represented the issue to Hon'ble Chief Minister (HCM) of the state for his kind consideration	Under consideration awaiting response from PMO, as HCM has written a letter to PMO for relaxation to Industries in Chhattisgarh.
3.	25 April 2021	Vaccination at Workplace should start again for the benefit of Employees	In talk with CMHO	In Progress
4.	23 April 2021	Oxygen Supply stopped completely to Industries in Chhattisgarh.	Recommendation submitted to HCM of Chhattisgarh with a copy to Chief Secretary and Principal Secretary of	It is Under consideration with State and Central

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			Industries, Government of Chhattisgarh.	Government.
5.	08 April 2021	Movement of Workers during lockdown. Movement of Transit Trucks during lockdown.	Requested the Govt & got the movement of workers & trucks streamlined by suggesting a way-out which was readily accepted by the state Govt authorities.	Yes
6.		Requested to Extend the time of "Home Delivery of Cooked Foods" on all days being an essential service.	Had a word with concerned department to review on the timings	In Process
7.	04 May 2021	Requested to help in getting the E-commerce Activities to be allowed during the current lockdown in various districts of Chhattisgarh.	Have requested the same to CS of the State	
JHARKHAND				
1.	20 April 2021	a) Restriction imposed on supply of Oxygen for Industrial usage to meet the rising demand for Medical Oxygen. b) Oxygen manufacturers, even if having surplus capacity may not be allowed to supply to industrial oxygen consumers. c) Industries involved in manufacturing of fabricated structures would get impacted due to non-availability of the profile cut-plates. d) Shortage of cut-plates would eventually lead to non-supply of Construction Equipment and Mining Machineries for the various Infra and Mining projects	Have represented to the Chief Secretary, Govt of Jharkhand	In Progress
ODISHA				
1.	22 April 2021	Price of Vaccine post 1st May 2021	Mail sent to Special Relief Commissioner, requesting for information	State Government would issue the circular.
2.	22 April 2021	Anticipation for disruption of goods movement during weekend shutdown.	Informed Special Relief Commissioner to review the status with district collectors.	SRC in his meeting with district collectors would advise to take stock on cargo movement in the bordering districts.
3.	19 April 2021	Issue of passes for the staffs travelling during night curfew.	CII has streamlined the process of staff movement by asking the BMC team to inform police to accept the authorized letters from their respective organization for allowance of movement.	Yes

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WEST BENGAL				
1.	19 May 2021	To allow factory of noodles to run	represented to DM	yes
2.	19 May 2021	To allow cement factory to run	represented to DM	yes
3.	16 May 2021	As per govt. notification, Gold shops are open with restriction, but most of our staffs are below 45+ and awaiting vaccination, if govt. allow the hospitals for 1st dose, it will help us a lot	in process	
4.	13 May 2021	Due to the State's Oxygen policy, many small metal and steel manufacturing units are facing issues to continue its production	in process	
5.	12 May 2021	Lack of vaccines supply to private sector is creating huge issue to general public. If CII can help industry to establish direct contact with the Vaccine manufacturers.	in process	
6.	11 May 2021	Leading PSU companies started holding outstanding payments. It's created a huge challenge in the operational expenses and created fund liquidity crunch.	in process	
7.	10 May 2021	Lack of working capital is affecting the day to day work of the system. Can Government help in any way?	in process	
8.	05 May 2021	Notification issued by WB State Govt. on Local trains to be suspended from Thursday, has created huge issue on staff movement. As most of our staffs are availing Local train transportation, managing the operation is becoming very difficult	in process	
9.	04 May 2021	We have more than 10,000 employee (direct and indirect) working at the factories. During this pandemic time, we want to vaccinate our workers but there is a huge shortage of Vaccine in the healthcenter. If CII could help with a vaccination camp in Asansol-Durgapur area to facilitate the same.	in process	in process
10.	27 April 2021	Few of their Staff requires immediate healthcare attention, but facing difficulties to get hospital bed, Oxygen and even vaccine also.	in process	in process
11.	27 April 2021	Social stigma attached with COVID 19 on account of which, employees are prevented by the local villagers to come to the factories as also there are difficulties among employees who live in the local area on rental basis in terms of refusal by the landlords to stay in such rental premises	In Process	In Process
12.	25 April 2021	In the event of lock down/curfew being imposed, employee movement as well as movement of raw materials will be severely affected on account of which, there will be huge production losses.	In Process	In Process
13.	25 April 2021	Vaccination drive for all employees and members of their families also Testing of COVID RTPCR for all employees and members of their families.	In Process	

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14.	25 April 2021	Vaccination drive for family and employees	In Process	
15.	23 April 2021	Need vaccination drive & RT-PCR for all employees and members of their families.	In Process	In Process
16.	22 April 2021	Due to low footfall, various retail chain owners are getting concern on upcoming demands. Consumers are slowly shifting their purchases to e-commerce sites or hyper stores where there is better sanitization facilities. Small chain owners have started getting effected.	In Process	In Process
17.	25 April 2021 & 20 April 2021	The manufacturers of Ferro Alloys and supply bulk of their product to SAIL plants like Bokaro Steel Plant, Durgapur Steel Plant, Billai Steel Plant etc. Without Ferro Alloys, steel cannot be manufactured. For continuous operations of Ferro Alloy, supply of oxygen is mandatory. The letter of Home Secretary, Govt. of India, where in has restricted use of oxygen for industry except for nine categories of industries. One of the exemptions being "Process industries which require uninterrupted operation of furnaces, processes, etc. as approved by the respected State Govt. Maithon Alloys fall under this category The Oxygen vendor to Maithon Alloy has indicated their inability to supply further oxygen citing the order of MoHA. Maithon Alloy has written to Chief Secretary & Industry Secretary of West Bengal requesting for permission of supply of oxygen.	In Process	In Process
18.	22 April 2021	Price of Vaccine post 1st May 2021	A mail has been sent Special Relief Commissioner, requesting for information	State Government would issue the circular last evening today.
19.	21 April 2021	The 2nd wave of pandemic has impacted the working capital management of the company. The lack of Sale is resulting to increased inventory balances and reduced collections from customers. Companies are resorting to the strategy of extending payables in order to manage disruption and preserve cash.	in process	in Progress
20.	21 April 2021	Due to low footfall, various retail chain owners are getting concern on upcoming demands. Consumers are slowly shifting their purchases to e-commerce sites or hyper stores where there is better sanitization facilities. Small chain owners have started getting effected.	in process	
21.	21 April 2021	As per last years' experience, the financial liquidity will became the biggest challenge for MSMEs. Most of the Big Houses and PSUs started deferring their payment terms. Government need to monitor the industry cash-flow. In crisis, financial inclusions might be a lifesaver for MSMEs.	in process	
22.	20 April 2021	Raw materials supply to the steel industry should not get hampered due to either priority to other sectors or due to lockdown in the state. Management of COVID protocol should be responsibility of each company operating in Bengal	in process	

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23.	20 April 2021	It is recommended that factories who are Exporting 100% of their production should be classified as Essential Services and to be allowed to operate if Government announces any restriction or lockdown. These units should be given permission for movement of their personnel & material for the running of their plant. Companies who are exporting and are part of global supply chain, any disruption in production and shipment will lead to long term loss of business and employment.	in process	
ANDHRA PRADESH				
1.	07 June 2021	Requested Vaccination for their Faculty	Represented to Ramesh Hospitals, Vijayawada	Resolved. Vaccination was provided to 300 people.
2.	07 June 2021	Requested Vaccination for their Faculty	Represented to Ramesh Hospitals, Vijayawada	Resolved. Vaccination was provided to 300 people.
3.	24 May 2021	Distress in Textile sector and release of pending incentives from Government	Represented to Special Chief Secretary, Industries & Commerce, Government of Andhra Pradesh	Under progress.
4.	10 May 2021	Vizag Port Trust to issue additional passes during curfew to facilitate ease of operations at Port.	Represented to Vizag Port Trust to consider issuance of additional passes to continuous process industries and facilitation measures to keep global supply chains running as smoothly as possible in the present environment at port.	Vizag Port Trust considered our request and issued additional passes. Resolved
5.	10 May 2021	Issue in obtaining Covid Passes for their employees	Connected with GM, DIC / MRO & Police.	Resolved
6.	10 May 2021	Issue in obtaining Covid Passes for their employees	Connected with GM, DIC / MRO & Police.	In Process
7.	7 May 2021	Procurement of 10 Ventilators from Andhra Pradesh MedTech Zone (AMTZ) on Priority.	Represented to Andhra Pradesh MedTech Zone (AMTZ) to facilitate in procurement of 10 ventilators on a priority bases to face the Covid crisis.	Representation under consideration.
8.	26 April 2021	Availability of vaccines for the employees of their units at Public Health Centre (PHCs).	Spoke with Sub Nodal Officer, Andhra Pradesh Drug Control Administration, Visakhapatnam	As per the request Covishield is available at Public Health Centers Gajuwaka, Pedagantyada and Sriharipura, area. Hence, she suggested that Pharma units to get

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				their employees vaccinated at these PHCs.
9.	25 April 2021	Non availability of Remdesivir at RINL hospital in Vizag.	Spoken to Hetero Drugs Limited, Hyderabad.	Hetero will supply required drugs to RINL tomorrow.
10.	25 April 2021	Requested us to facilitate on the Covifor Injection for one of his employees suffering acute Covid infection.	Spoken to AP State Covid Nodal Officer. AP State has formed a group of District Officers who are the in-charge of the supply of Covifor to the Hospitals. The details of the District Officer, Guntur was shared with for further coordination.	In consideration.
11.	21 April 2021	Urgent requirement of Cylinders for Medical Oxygen for various COVID facilities being set up all over the Country. Industries manufacturing medical oxygen cylinders to look at ramping up their capacities to meet the increased demand. There is also tremendous scope for manufacturers who can re-purpose their manufacturing capacity towards manufacture of this critical piece of equipment in large numbers.	Circular issued to indicate current capacities for manufacture of Cylinders for Medical Oxygen and also capability to ramp up capacity OR set up new facilities over the next one month.	Awaiting response from members
12.	21 April 2021	Abnormal surge in Covid-19 cases, and rapid infection to staff, Bank customers and public in general.	Representation to SLBC	Working hours (business hours) of the Banks shall be restricted to 10 AM to 2 PM. Banks shall encourage doorstep banking activities.
13.	22 April 2021	Shortage of Medical Oxygen Cylinders	Facilitated the supply of 200 Cylinders of 10 liter's each from Sahuwala Auto Forge & Engg Co. Also supported him to procure at best price.	Yes
14.	21 April 2021	Workmen in buses were turned back at Orissa border.	Spoken with State Head of Odisha and requested her to help with movements.	Vehicles are moving smoothly at Odisha borders.
15.	19 April 2021	Rashtriya Ispat Nigam Ltd (Vizag Steel Plant - VSP) has supplied 400 metric tonnes (MT) of liquidized medical oxygen to Andhra Pradesh and other States. Another 400 MT are being prepared for supply. VSP has five units of oxygen extraction plants for meeting the oxygen requirement of the 7.3		Every day on average, the VSP produces 2,600 tonnes of oxygen gas for the plant's

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		million tonnes per annum (MTPA). Of these, three units have a capacity of 550 tonnes per day and the other two can produce 600 tonnes per day.		operation and 100 tonnes of liquid oxygen that are reserved for emergency purposes. At present supplying the reserved oxygen only for Covid-19 purposes. This liquid gas filled into the tankers and transported through Indian Railways' support. The respective State Governments can use this liquid oxygen for oxygen cylinder producers and hospitals
16.	19 April 2021	Industry is looking for Covid vaccination for below age of 45 years	However requested if CII could recommend vaccination for 18 years & above as well.	Accordingly, the Central Government announced on Monday, i.e. everyone above 18 years of age will be Eligible to get the Covid-19 vaccine in phase 3 of the vaccination drive
KARNATAKA				
1.	20 May 2021	Seeking Immediate Intervention to reinstate sale of Liquor at Metro Cash and Carry's six standalone "METRO B2B Wholesale" stores Intervention solicited to extend time limit to at least 6 AM-2 PM for 'METRO Wholesale' to help 'Kiranasa' to replenish stocks and avoid a 'ration crisis' in the Bengaluru city.	Will be represented at the CS level	Yet to be resolved
2.	18 May 2021	Want to shift the products from Bangalore to Chennai, request for e-passes.	Shared the link and details with the company	Resolved
3.	14 May 2021	Weighing Equipment manufacturers (WEMA) industry members provide products, solutions and services to Vaccine manufactures, Medical oxygen, Pharmaceuticals, Biotech and food processing industries to ensure precision in proportioning, detection of foreign body and maintaining accurate measurements, all being the key of their process. Being an intermediaries to afore said industries, we come under "Exception Category" as per the current state circular. However during these unprecedented times, we are approached by these industries to support them while maintaining strict covid protocols as	Will be represented at the CS level	Yet to be resolved

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		stated by the government. We request for a uniform interpretation maintained so that we provide adequate support to the state government by providing extended support during this critical times without any loss of time or ambiguities.		
4.	10 May 2021	Inclusion of Electrical Components Manufacturing for Power Utilities, Railways, and Industry. There are several time-bound deliveries to be made to our Government, private and international customers to meet their essential service commitments. Request for allowing under Activities of Essential commodities. Therefore, we propose to continue production and deliver the essential goods to our customers so that they are able to continue to provide essential services to the country. As we understand other states are also allowing this industry to operate as it comes under the essential services supply chain category.	Will be represented at the CS level	Yet to be resolved
5.	10 May 2021	Allowing e-commerce logistics operations and movement of personnel working at the facilities in the state without any restrictions during the imposed lockdown in the state.	Will be represented at the CS level	Yet to be resolved
6.	10 May 2021	Clarity of staff movement and appropriate guidelines for smooth business functionality, especially in Belgaum & Hubli districts also. This will reduce panic among the industries and meeting of delivery time to exports or manufacturing	Will be represented at the CS level	Yet to be resolved
7.	29 April 2021	5 of the 12 CIS centers were able to open in Bangalore today. Cops have either asked remaining centers to close or employees were asked to return during checking on the road before reaching the CIS center. 3 Engineers (2 Client + 1 Enterprise Engineer) were stopped by Police and asked to return home post 10am today. Engineers have shown the Employee ID, Authorization letters but were not allowed to proceed. Feedback from Police was that: Home service is not allowed. Employees can only work from office location if they fall under essential services. Onsite service does not come under essential service.	Will be represented at the CS level	Yet to be resolved
8.	22 April 2021	Notification / GO issued by the Govt. of Karnataka has two parts : 1) Night Curfew & 2) Weekend Curfew.	Will be represented at the CS level	Issue resolved. New notification issued by the government
9.	21 April 2021	Allowing e-commerce warehouses to function logistics operations and movement of personnel working at the facilities in the state without any restrictions during night curfew and during weekend lockdowns imposed in the state.	Will be represented at the CS level and industry Sectary	Issue resolved. New notification issued by the government
10.	21 April 2021	Functioning of the industries as per the GO issued on weekend curfew	Will be represented at the CS level	Issue resolved. New

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				notification issued by the government
11.	21 April 2021	Operations of Warehouses in the state during night curfew	Will be put up for clarification	Yet to be taken up
12.	21 April 2021	Operations of factories during weekend curfew	Will be put up for clarification	Yet to be taken up
KERALA				
1.	17 June 2021	Mr Benny wanted the Government Order regarding lifting of Lockdown and also the restriction put in places where TPR is more than 15%	CII had shared the Government order and also district wise restriction details	Resolved
2.	10 June 2021	Sr Vineetha wanted St Theresa's college also to be part of CII vaccination drive and sought CII's help on the same	CII had provided the template for sharing the requirement with hospitals	Resolved
3.	08 June 2021	Mr Gopakumar wanted to know whether he can add employee details of his subsidiary company's also for CII Vaccination Drive	CII had provided the link to register the vaccine requirement and had informed that they can put in the required number against the company	Resolved
4.	06 June 2021	Mr Sarath wanted CII help for getting travel pass to his employees	CII had provided the portal details of Government where the pass can be applied and also guided them with the documents required to apply the same	Resolved
5.	04 June 2021	Mr Sreenath wanted CII Help to request government to allow industries with limited manpower	CII had submitted recommendation to Chief Minister Kerala and the Government had already issued GO regarding the same	Resolved
6.	01 June 2021	Ms Renjani wanted to know the details about CII Vaccination drive and the types of vaccines available	CII had informed that we are getting vaccines from both Serum institute and Bharat Biotech and said that we are expected to roll out the same by June	Resolved
7.	28 May 2021	Akay Natural Ingredients wants to know details about CII Vaccination drive and wanted to know which vaccine cii is provided	CII had informed that we are getting vaccines from both Serum institute and Bharat biotech and said that we are expected to roll out the same by June	Resolved
8.	25 May 2021	Popular Group wanted to know the procedure for setting up CVC in their factory premises	CII had informed about the basic amenities required for setting up a CVC in the factory premises	Resolved
9.	24 May 2021	Orthofx wants CII help with passes for his employees who are delivering	CII had informed about the	Resolved

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		teeth implants to Hospitals	mandatory documents employees need to carry and also informed about self-declaration and also shared the GO regarding the same	
10.	23 May 2021	Solve Plastic wanted to know whether plastic manufacturing comes under continuous manufacturing industries and whether they can operate in triple lockdown	CII had shared the GO issued earlier and also specific industries circular issued by district collectors regarding the exempted industries.	Resolved
11.	21 May 2021	Tiltlabs wants to bring there employees to Thiruvananthapuram from Kochi and wanted CII help in understanding the procedure for doing the same	CII had informed about the mandatory registration in state portal for getting the travel pass and necessary documents to be carried	Resolved
12.	19 May 2021	Delta T undertakes construction activities and is operating from Thiruvananthapuram. The district is currently under triple lockdown and construction activities are exempted from lockdown. Police are stopping the workers in spite of the exemption. Mr shyam wanted CII Help in this regard	CII had shared the notification exempting construction workers and also letter from DGP allowing the same to travel to work .	Resolved
13.	18 May 2021	Indian virgin spices ltd wanted to know whether food processing factories are exempted from restrictions	CII had clarified that essential items are exempted from restriction. However processing od spices doesn't comes under the category of essential category	Resolved
14.	16 May 2021	Police were stopping workers in spite of government order allowing construction sector	CII had informed about the mandatory documents employees need to carry and also informed about self-declaration and also shared the GO regarding the same	Resolved
15.	14 May 2021	Purackal Honda wants to know whether vehicle showrooms can operate if it also houses service centers during the lockdown	CII had clarified that only service stations are exempted so only the service station can operate though it is part of showroom	Resolved
16.	13 May 2021	Balco Pipes wanted to whether plastic manufacturing comes under continuous manufacturing industries and whether they can operate in triple lockdown	CII had shared the GO issued earlier and also specific industries circular issued by district collectors regarding the exempted industries	Resolved
17.	12 May 2021	Stapati Foundation wanted to bring its migrant workers to Kochi after the lockdown and wanted CII;s guidance in this regard.	CII had clarified that as per current lockdown rules it will be difficult, However they can register in Covid 19 Website for labour passes	Resolved
18.	11 May 2021	Natural Ingredients wants to know how CII Vaccine drive works and wanted to register Akay Employees and Immediate family members for the same	CII had informed them that we are mapping the requirement from each state and sharing the data with headquarters for arranging the vaccine shots.	Resolved

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19.	10 May 2021	Police were stopping Terumo Penpol night shift workers in spite of government order allowing night shift workers. They had requested CII help in resolving the same	CII informed that employees can carry their ID Card and authorization letter in case of police stoppage. CII also shared the GO highlighting the allowing night shift employees	Resolved
20.	08 May 2021	NN Oil Industries wanted to know whether Oil Production industries comes under essential categories and can operate during lockdown	CII had clarified that oil production comes under essential categories and it comes under food processing	Resolved
21.	07 May 2021	Kerala Government has declared complete lockdown from 08 May to 16 May 2021. FCI OEN Connectors wanted CII's help to get the Government order regarding exempted industries	CII shared the latest Government order and the details of exempted list of industries	Resolved
22.	07 May 2021	Police were stopping Eram's night shift workers in spite of government order allowing night shift workers Eram Scientific requested CII help in resolving the same	CII informed that employees can carry their ID Card and authorization letter.	Resolved
23.	05 May 2021	Police were stopping workers in spite of Government order allowing construction sector	CII informed about the mandatory documents employees need to carry and also informed about self-declaration	Resolved
24.	03 May 2021	EICL wanted CII's help in getting the GO allowing continues manufacturing units to function during the lockdown declared from 04 May to 09 May 2021	CII shared the GO and also informed that government had clarified that essential services and continuous manufacturing can function during Weekend curfew subject to government guidelines	Resolved
25.	03 May 2021	Powertek Enterprises need to bring their employees from Tamil Nadu to Kerala and wanted to understand the formalities to do so as Kerala is going for a partial lockdown from tomorrow onwards	CII informed about the mandatory registration in state portal and also about the authorization letters and Covid Negative certificate	Resolved
26.	01 May 2021	Agro Bio-Tech Research Centre Ltd enquired if State Government is permitting Nurseries, Fertilizer & Seed Shops to open during weekend restrictions	CII clarified that all Agriculture related activities are permitted	Resolved
27.	30 April 2021	Solve plastics is into manufacturing of PVC Pipes which comes under continuous manufacturing. He wanted CII's help in operating his factory during the weekend curfew.	CII informed the member that government had clarified that essential services and continuous manufacturing industries can function during weekend curfew subject to Government guidelines	Resolved
28.	30 April 2021	Resfeber wish to bring their employees from Karnataka to Kerala and wanted to understand the formalities to do so	CII informed about the mandatory registration in the State portal and also about the authorization letters and Covid negative certificate	Resolved
29.	29 April 2021	Manufacturing facility of William Goodacre & Sons Pvt Ltd had come under	CII provided details of guidelines put	Resolved

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		containment Zone and wanted guidance in terms of operating	in place by State Government for companies to operate from Containment zone.	
30.	29 April 2021	KSB MIL Controls Ltd wanted to understand whether continuous manufacturing companies can operate on containment zones as his factory falls under containment zone from today	CII informed that government had clarified that essential services and continuous manufacturing can function in containment zone subject to government guidelines	Resolved
31.	28 April 2021	For workplace vaccination, companies need to tie-up with Hospitals which are existing Covid vaccination centers. Requested CII to help in getting the permission from district administration	CII taken up the request with District Medical Officer. DMO informed that district administration will be giving the permission once vaccines shortage is over	Resolved
32.	28 April 2021	VEEKESY Footgear Pvt Ltd wanted to understand whether industries can operate in containment zone and also the restriction imposed for critical containment zone	CII provided details of guidelines put in place by State Government for companies to operate from containment zone.	Resolved
33.	27 April 2021	Manufacturing facility of Ramco Herbals Pvt Ltd had come under containment Zone and Ramco Herbals Pvt Ltd wanted guidance in terms of how company can function	CII provided details of guidelines put in place by State Government for companies to operate from containment zone	Resolved
34.	26 April 2021	District Collector of Ernakulum had announced additional restrictions for the District which stated all establishment to be closed by 5 PM. GTN requested CII Help in clarifying whether the order is applicable for employees working in offices	CII had clarified the same with District Collector .District Collector has informed that it is applicable to offices as well	Resolved
35.	25 April 2021	Zuri Hotels & Resorts P Ltd wanted to understand whom to approach to get the vaccination arranged for employees and family at work place	Informed him to register in the Govt website after 28 April. Also informed that, is planning to support members in this regard by partnering with Member hospital and Vaccine Manufacturers	Resolved
36.	25 April 2021	Police were stopping night shift workers in spite of government order allowing night shift workers. Midas Treads requested CII help in resolving the same	CII informed that employees can carry their ID Card and authorization letter to avoid further issues	Resolved
37.	24 April 2021	Zuri Hotels & Resorts P Ltd wanted to have clarity in terms of whether the resorts are permitted to function during the weekend restrictions	CII clarified that Resorts and Hotels are allowed to function by following covid protocol.	Yes
38.	23 April 2021	Harrisons Malayalam Ltd wanted State Government to exempt plantation sector from the weekend the restrictions.	CII has made a detailed list of Industries which needs to be exempted and submitted with Government. Principal Secretary has confirmed that they will positively consider.	Being Resolved.

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39.	22 April 2021	Ramco Herbals Pvt Ltd wanted to understand if all the companies will be permitted to function during the weekends. He requested CII to bring clarity in this regard	CII requested Government to clarify the same and Kerala Government issued details of list of Industries which are exempted from the weekend restrictions.	Yes
40.	21 April 2021	Police were stopping night shift workers in spite of government order allowing night shift workers .Crust N Crumb had requested CII help in resolving the same	CII submitted a recommendation to DGP & State Police Chief, Govt of Kerala requesting him to communicate to all police officers regarding the same	State police department had favorably considered CII's request and communicated to all officers in night duty regarding the same
41.	21 April 2021	The factory premises of Glass & Glazing factory falls under the containment zone. The member wanted to know whether he can operate the factory within the containment zone limit	CII had clarified the same with Principal secretary, Industries, Government of Kerala. He had informed that the company can operate owing to Covid protocols	Yes
42.	19 April 2021	Kerala government had imposed night curfew in the state. FCI OEN is into manufacturing of connectors and are in continues manufacturing process and employs night shift employees for the same. Implementation of Night curfew will stop the continuous manufacturing process and will inquire huge loss ,hence FCI OEN had requested CII to recommend government for Exemption of night shift employees from Night curfew	CII had submitted recommendation to Chief Secretary, Government of Kerala to exempt night shift employees from Night curfew.	The issue has been resolved. Government accepted CII's Recommendation and GO has been issued
PUDUCHERRY				
1.	28 April 2021	Employees of the companies have been fined by the police dept while travelling during night shifts citing curfew rules	CII Office bearers had met IPS, SSP Law & Order and represented the issue. IPS, SSP Law & Order directed IPS, SP South to convene a meeting with all the staffs in his department and address the issue. And also directed the nodal officer to communicate all police stations accordingly.	Resolved
2.	23 April 2021	Organising COVID testing camp at their industrial estate	CII Office bearers had met with Secretary to Health, Government of Puducherry and requested to organize the camp for employees in industrial estates.	Covid test camp organised today at the premises of member companies and around 500 employees have

<i>Sl</i>	<i>Date when the person contacted</i>	<i>What was the issue</i>	<i>Action taken by CII</i>	<i>Has the issue been Resolved?</i>
			Secretary had accepted the request and appointed the nodal officer to coordinate.	been tested.
3.	23 April 2021	Movement of critical production employees to maintain the data centre and to meet the customer deliveries. Permission to work during Night shift, Easy Movement of employees during shift opening/ closing	Spoken to IPS, SSP Law & Order. She has requested the employees to carry the company ID Card and Authorisation letter for movement of goods and employees. Also, she has appointed nodal officer to coordinate in future.	Resolved
4.	21 April 2021	Local transportation for Industry employees during curfew time	Met & discussed with Secretary to Government, Labour & Industry, Government of Puducherry on the issue	In progress
5.	21 April 2021	Puducherry government had imposed night curfew in the state. Movement of employees during Curfew and Lockdown. CII to recommend government for Exemption of night shift employees from Night curfew	CII Office bearers along with secretariat met Secretary Industries and Commerce, Labour, Local Administration, Govt of Puducherry and requested to exempt industries and issue a guideline. Secretary has accepted the request and will be issuing a guideline accordingly.	In progress
6.	20 April 2021	On the announcement of Lockdown in Puducherry	Met Secretary to Government, Labour & Industry, Government of Puducherry on the issue	In Progress
7.	19 April 2021	Employee movement during night curfew announced by Tamilnadu Government	Met Secretary to Government, Labour & Industry, Government of Puducherry on the issue	In Progress
TAMIL NADU				
1.	09 June 2021	Query about MSME schemes for starting an Oxygen Manufacturing Plant	Spoken to Lead District Manager and GM, DIC, Tiruppur. Assured to support on the same.	Yes
2.	09 June 2021	The member enquired about contributing Rs.25 laks worth of Oxygen Concentrator to the State Government, he would like to give in person to the Minister and District Collector.	Discussed with the Thoothukudi District Collector Dr. Sendhil Raj IAS, and Ms Geetha Jeevan, Minister for Social Welfare and Women Empowerment, Govt of Tamil Nadu	Yes

<i>Sl</i>	<i>Date when the person contacted</i>	<i>What was the issue</i>	<i>Action taken by CII</i>	<i>Has the issue been Resolved?</i>
			and arranged for handing over of the Oxygen Concentrators today in Thoothukudi.	
3.	04 June 2021	He requested for clarification for the letter (1D), No. 89, dated 29.05.2021 if the bikes for employees are allowed.	The request was discussed with Mr Suresh, Zonal Head Guidance Bureau and clarified that bikes are allowed only for workers from Oil Industry, Petrol bunks, etc.	Yes
4.	04 June 2021	Requested for vaccination drive for their employees numbering around 81 at their work place.	Forwarded the request to DIC, GM, Thoothukudi. A slot is being arranged in the coming week.	In Process
5.	01 June 2021	To support in providing 20 oxygen concentrators, 1 lakh face masks and sanitizers in Virudhunagar.	Arranged 20 oxygen concentrators, 1 lakh face masks and 208 boxes of sanitizers with the support of member companies which would be delivered to the Hon'ble Industry Minister shortly.	Under process
6.	30 May 2021	Rane Brake Lining Ltd, Trichy requested for clarification for the letter (1D), No. 89, dated 29.05.2021 if the bikes for employees are allowed.	The request was discussed with DIC Trichy and clarified that bikes are allowed only for workers from Oil Industry, Petrol bunks, etc	Yes
7.	29 May 2021	Sought CII's support in providing covid-19 vaccination to their employees at Madurai & Virudhunagar	Coordinated with the District Collector's office and Health Centre. Arranged a vaccination drive at the factory premises for 862 employees	Yes
8.	29 May 2021	Regarding the closure of the CK Bakeries in 12 locations	Organised a meeting with Assistant Commissioner, L & O, Greater Chennai Police today for a meeting with Business Head. The officials informed the respective location Police Stations accordingly	Yes
9.	29 May 2021	Requested for vaccination drive at all offices of Chola MS employees 1500 nos. and based on their request we approached the Greater Chennai Corporation to organize for a vaccination drive	Greater Chennai Corporation officials have agreed to organize vaccination drive for the employees of Chola MS Insurance (18 years to 44 Years) at their work places at Parrys Corner.	Yes
10.	29 May 2021	Requested for vaccination drive for their employees numbering around 6000 at their work place.	Based on that CII spoke with the concerned BMO and informed them	Yes

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			to organize for the same. They have agreed to organize the vaccination camp from Monday onwards	
11.	28 May 2021	Looking for a clearance from Chennai Port for the Cot to be used at their hospital which was pending for few days at the Port.	Spoke with the senior official in the port and shared the necessary documents for immediate clearance from the port.	Yes
12.	28 May 2021	To support by providing ration kit for the children who lost their parents in Covid, living in Dindigul (12 families) and Ramanathapuram (4 families)	Arranged through Young Indians (Yi) and delivered ration kit worth of Rs.1500/- per kit for a total of 16 families at Dindigul and Ramanathapuram.	Yes
13.	28 May 2021	Sought CII's support in providing covid-19 vaccination to their employees	Coordinated with the District Health Centre and arranged vaccination at the factory premises for 520 employees	Yes
14.	28 May 2021	Request for employee vaccination for above 18	Have requested to submit the employee details which will be coordinated with the DIC Karur	No
15.	28 May 2021	Request for employee vaccination for above 18	Linked with DIC and the vaccination is completed.	Yes
16.	26 May 2021	Issue faced by member in transportation of goods	Clarified and informed the member that goods vehicles will be allowed.	Yes
17.	24 May 2021	Cars with valid e-pass are stopped by police Request a clear direction by the Govt regarding drivers reporting for duty by two wheelers for running of essential commodities industry	Clarified with Industry Secretary, and informed the member that cars will be allowed.	Yes
18.	09 May 2021	Police instructed the CK Bakery – Bakery chain outlets of the below mentioned stores to be closed. · Avadi NM road · Kodambakkam 3 · Anna nagar 2 · Korukkupet · Nungambakkam · West Mambalam · T Nagar · Shanthi nagar · Chandran nagar · Pammal · Pallikaranai	Immediately it was informed to Asst Commissioner of Police, Law & Order, Greater Chennai Police to instruct the respective police stations not to close these stores as they fall under the essential commodities category and they do follow all COVID Protocol norms	Yes
19.	09 May 2021	EoU units employees being asked not to travel without having letter from the District Collectorate	Spoke to DIC office and informed the issue	No
20.	08 May 2021	Allowing e-commerce companies to deliver Essential products and commodities in an unrestricted manner with SOPs	CII Tamil Nadu checked with Special Secretary, Government of Tamil	Yes

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			Nadu and informed them that the delivery of essential products are allowed in the State	
21.	05 May 2021	He has enquired about the new lockdown which is going to be implemented in the State from 06 th May 2021 and its effect on the export companies.	CII have clarified him that Export oriented units are allowed to function as per the GO.	Yes
22.	29 April 2021	Shipment stuck at Chennai port	Checked with Chennai Port and understand that there was some delay in documents submission by the Agent. Now shipment is cleared for movement.	Yes
23.	28 April 2021	Query about starting a oxygen Manufacturing Plant	Requested a day's time to connect to the right source	In progress
24.	28 April 2021	Query on the NABARD schemes available to start a Ginning Unit.	Connected to Lead Bank Manager, Tirupur	Yes
25.	27 April 2021	Request for contact of PPE Mfrs and Masks production for the Government of Puducherry – PPE – 20000 nos. and Masks – 5 lakhs	Connected with few members Mr P Nallamuthu, MD, Abinav Fabrics and Mr K Venkatesan, MD, Indigo Textiles	In Progress. CII Puducherry is speaking to them. After that we will update
26.	26 April 2021	The hospital is facing oxygen shortage, they have asked us to help with Oxygen Supply from the suppliers.	We have checked with the Gas Manufacturer's Association.	In progress
27.	24 April 2021	These companies informed today that they are ready to produce oxygen cylinders, they need support from Government	CII has taken up the suggestion with the State Government and will revert member companies accordingly	In progress
28.	23 April 2021	Would like to know whether the member from Taylor Rubber along with his family can travel to Kodaikanal and stay in their own house property at Kodaikanal His property documents carry the address of Kodaikanal house, however applying for e-pass his aadhar details are with Chennai address.	Spoke to the DIC, GM and understand from him that as of now there is no restrictions for people movement within the state. However may be in checkpost, there will be an issue for that he will get the clarifications	No
29.	23 April 2021	Would like to understand from CII that the vaccination drive for above 18 years of age will be done by Govt. at free of cost.	The company has been advised to send the list of employees above 18 years who will be going for vaccination as per the template provided by the Govt and it will be coordinated by the respective DIC	Yes
30.	23 April 2021	Query about functioning of Export house and Transportation of Employees	Clarified with General Manager, DIC	Yes

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		on Sundays.	Tiruppur and reverted	
31.	22 April 2021	The Administrators has requested CII to arrange for Oxygen Cylinder for the hospital usage	CII has connected the hospital with the oxygen supplier and the issue has been resolved.	Yes
32.	19 April 2021	The company was seeking clarification on the new lockdown GO, since there was no clarity on operation of night shifts and there was no provision on operation / maintenance on Sunday.	The issue was submitted to TN State Head and the clarification was given in the updated GO Ms No 348 which was issued on 20 – 04 -2021	Yes
33.	19 April 2021	The company was seeking clarification on the night shift operation and operation on Sundays with reference to the new lockdown GO	The issue was submitted to TN State Head and the clarification was given in the updated GO Ms No 348 which was issued on 20 – 04 -2021	Yes
TELANGANA				
1.	26 June 2021	Requested if CII can support in vaccination drive of their employees	CII arranged for the vaccination drive at their premises	Yes
2.	26 June 2021	Requested if CII can support in vaccination drive of their employees	CII arranged for the vaccination drive at their premises	Yes
3.	21 June 2021	Requested if CII can support in vaccination drive of their employees	CII is working with few hospitals to arrange for the vaccination	In Progress
4.	19 June 2021	Requested if CII can support in vaccination drive of their employees	CII is working with few hospitals to arrange for the vaccination	In Progress
5.	18 June 2021	Requested if CII can support in vaccination drive of their employees	CII is working with few hospitals to arrange for the vaccination	In Progress
6.	17 June 2021	Requested if CII can support in vaccination drive of their employees	CII is working with few hospitals to arrange for the vaccination	In Progress
7.	15 June 2021	Requested if CII can support in vaccination drive of their employees	CII is working with few hospitals to arrange for the vaccination	In Progress
8.	16 June 2021	Requested if CII can support in vaccination drive of their employees	CII is working with few hospitals to arrange for the vaccination	In Progress
9.	14 June 2021	Requested if CII can support in the vaccination drive of their employees	CII connected the member with Rainbow Hospitals to arrange for the vaccination	Yes
10.	12 June 2021	Requested if CII can support in the vaccination drive of their employees	CII is working with hospitals to arrange for the vaccination	In Progress

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11.	10 June 2021	Requested if CII can support in vaccination drive of their employees	CII is working with few hospitals for the vaccination drive	In Progress
12.	11 June 2021	Requested if CII can share the financial packages provided to MSMEs after the onset of Covid	CII trying to connect with SIDBI & SBI to share the same	In Progress
13.	08 June 2021	Requested if CII can support in vaccination drive of their employees	CII trying to connect with few hospitals to arrange for the vaccination	In Progress
14.	04 June 2021	Requested if CII can support in vaccination drive of their employees	CII connected with Star Hospitals to arrange for the vaccination	Yes
15.	04 June 2021	Requested if CII can support in vaccination drive of their employees	CII connected with Star Hospitals to arrange for the vaccination	Yes
16.	04 June 2021	Requested if CII can support in vaccination drive of their employees	CII connected with Star Hospitals to arrange for the vaccination	Yes
17.	04 June 2021	Requested if CII can support in vaccination drive of their employees	CII connected with Star Hospitals to arrange for the vaccination	Yes
18.	04 June 2021	Requested if CII can support in vaccination drive of their employees	CII connected with Star Hospitals to arrange for the vaccination	Yes
19.	03 June 2021	Requested if CII can support in vaccination drive of their employees	CII connected with Star Hospitals to arrange for the vaccination	Yes
20.	03 June 2021	Requested if CII can support in vaccination drive of their employees	CII connected with Star Hospitals to arrange for the vaccination	Yes
21.	03 June 2021	Requested if CII can support in vaccination drive of their employees	CII connected with Star Hospitals to arrange for the vaccination	Yes
22.	01 June 2021	Requested if CII recommend ESIC to support vaccination of workers/employees of registered MSMEs at ESIC hospitals through special vaccination drive	CII is in process of submitting the recommendations	In progress
23.	31 May 2021	Requested if CII can support in vaccination drive of their employees	CII is working on the vaccination drive	In progress
24.	30 May 2021	Requested if CII can support in vaccination drive of their employees	CII is working on the vaccination drive	In progress
25.	29 May 2021	Requested if CII can support in vaccination drive of their employees	CII is working on the vaccination drive	In progress
26.	29 May 2021	Requested if CII can support in vaccination drive of their employees	CII is working on the vaccination drive	In progress
27.	28 May 2021	Requested if CII can help in arranging Posaconazole medicine.	CII has reached out to few suppliers	Yes

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			and helped them	
28.	28 May 2021	Requested if CII can support in vaccination drive of their employees	CII is trying to arrange for the vaccination	In progress
29.	27 May 2021	Requested if CII can help in sharing the list of suppliers of oxygen concentrators	CII has shared the same	Yes
30.	27 May 2021	Requested if CII can help arranging for 2DG medicine	CII has reached out to Dr Reddy's Laboratories and helped them	Yes
31.	26 May 2021	Requested if CII can help in the ease of commutation of their staff from home to workplace	CII has reached out to concerned police officials and helped them	Yes
32.	25 May 2021	Requested if CII can help in getting bed in Hospital for their employee	CII has reached out to few hospitals and connected them	Yes
33.	24 May 2021	Requested if CII can help in getting the passes for their employees for commutation to their office.	CII has reached out to few hospitals for the same	In progress
34.	23 May 2021	Requested if CII can arrange medicines for their staff	CII has reached out to few suppliers and arranged the same	Yes
35.	22 May 2021	Requested if CII can arrange medicines for their staff	CII has reached out to few suppliers and arranged the same	Yes
36.	21 May 2021	Requested if CII can arranging vaccination for their employees who are above the age of 45	CII has reached out to few hospitals for the same	In progress
37.	20 May 2021	Requested if CII can arranging vaccination for their 6 employees who are above the age of 45	CII has reached out to few hospitals and arranged the same	Resolved
38.	13 May 2021	Asked for lock down details and the procedure to follow and passes for employees to work	Shared all GO Copies and answer their queries	Yes
39.	13 May 2021	Requested if CII can arrange 25 adjustable beds.	CII has reached out to Tech Mahindra Foundation and who have agreed to donate	Yes
40.	12 May 2021	Enquired on the passes for their employees amidst the lockdown in Telangana	CII reached out to Telangana Government and clarified the members on the members about commutation during lockdown	Yes
41.	12 May 2021	Enquired on the passes for their employees amidst the lockdown in Telangana	CII reached out to Telangana Government and clarified the members on the members about commutation during lockdown	Yes
42.	12 May 2021	Asked for lock down details	Shared all GO Copies	Yes

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43.	12 May 2021	Requested for Hospitals beds availability Karnataka, Andhra Pradesh and Maharashtra	CII Team has shared the live dashboards weblinks of the hospital beds availability with the company	Yes
44.	12 May 2021	Requested for Vendors list for procuring medical supplies and hospitals requirements	CII Team has provided the necessary details and connected with the Govt Hospitals	Yes
45.	12 May 2021	To understand whether CII Foundation has FCRA, so that it can support a project in AP	Connected with AP Team and provided information that CII has FCRA and collaboration could be done	Yes
46.	12 May 2021	To check what kind of industries are allowed to function during lockdown?	Shared all GO copies and informed that only essential services sectors are allowed to function	Yes
47.	11 May 2021	Requested for arranging 2 Ventilators and 20 ICU beds	CII has reached out to Tech Mahindra Foundation in facilitating the required products	Yes
48.	10 May 2021	Requested for arranging 50 beds, 3500 Masks, 2000 N95 Masks, 250 ltr. Sanitizers, 10 Infrared Thermometers, 10 Oxy meters, 500 PPE Kits and Examination Gloves: 240 boxes	CII has reached out to Tech Mahindra Foundation in facilitating the required products	Yes
49.	10 May 2021	Enquired about the ICU hospital beds available for their employee	CII has reached out few hospitals and connected them with hospitals	Yes
50.	10 May 2021	Enquired about Oxygen concentrators suppliers data	CII has shared the details of suppliers	In Progress
51.	8 May 2021	Enquired about the hospital beds available for their employee	CII has reached out few hospitals and connected them with hospitals	Yes
52.	8 May 2021	Enquired about the ICU hospital beds available for their employee and also the suppliers data of Oxygen cylinders	CII has reached out few hospitals and connected them with hospitals and also shared the details of suppliers	Yes
53.	8 May 2021	Enquired about the ICU hospital beds available for their employee	CII has reached out few hospitals and connected them with hospitals	Yes
54.	6 May 2021	Enquired about the hospital beds available for an employee	CII has reached out few hospitals and connected them with hospitals	Yes
55.	7 May 2021	Requested if CII can support Vaccination at Workplace	CII has reached out government for approval of vaccination at workplace for at least people above 45.	In Progress

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56.	04 May 2021	Enquired about the availability of hospital beds for one of their staff members	CII has reached out few hospitals and connected them with hospitals	Yes
57.	05 May 2021	Enquired about the Remdisivir tablets	CII has reached out few suppliers and connected them with the supplier	Yes
58.	03 May 2021	Enquired if MSMEs has any schemes & loans to avail after the onset of Covid 2 nd Wave. Also requested to share the same	CII has reached out SIDBI and collected the details and shared with members	Resolved
59.	02 May 2021	Requested if CII can share the details of Hospital Beds availability status	CII has reached out government and several hospitals and collated the details	Yes
60.	01 May 2021	Requested if CII can arrange for Vaccination at Workplace	CII is constant touch with Government for their approval for Vaccination at Workplace	In progress
61.	30 April 2021	Requested if CII can arrange for the Hospital Bed with Ventilator for a Covid Patient	CII is reaching out to the hospitals across Hyderabad for the arrangement	In Process
62.	29 April 2021	Consignments are getting stuck as they move only after the approval by Airlines. Requested if personnel dealing in exports and have got both the shots of vaccines be allowed to travel to avoid the impact on Exports	CII is reaching out to the concerned authority to exempt personnel from exports sector to be allowed to travel	In progress
63.	29 April 2021	Request if CII can facilitate vaccination of 500 personnel of their company at their campus	CII is in constant touch with the State Government for the approval of Vaccination at Workplace	In progress
64.	28 April 2021	Requested for CII support in recommending Government to exempt defence manufacturing from closing in case of a lockdown and support for vaccination drive at their Campus	CII has reached out to Government and few hospitals to facilitate the vaccination and also will write to the Government to exempt Defence sector during Lockdown	In progress
65.	28 April 2021	Requested for CII support for vaccination drive at their Campus	CII has reached out to Government and few hospitals to facilitate the vaccination	In progress
66.	27 April 2021	Delay in vaccination for their employees due to shortage of vaccines. Requested CII to facilitate vaccination of the employees at their company premises.	CII has reached out to Government and few hospitals to facilitate the vaccination	In progress
67.	26 April 2021	Requirement of Medicines and Beds in ICUs	CII has facilitated and helped fulfilling the requirement by	Yes

<i>Sl</i>	<i>Date when the person contacted</i>	<i>What was the issue</i>	<i>Action taken by CII</i>	<i>Has the issue been Resolved?</i>
			coordinating with the concerned officials in the respective organizations	
68.	23 April 2021	Supplying of LMO from ITC plant to Government of Telangana	CII has connected the member with the Director, Health & Family Welfare dept. Telangana	Yes
69.	23 April 2021	Requirement of Cardiac 5 Parameter Monitors - 50 No.s	CII has reached out to members and suppliers for facilitation the same	In progress
70.	22 April 2021	Requirement of Oxygen cylinder suppliers	CII has connected and shared the details of Oxygen suppliers	Yes
71.	22 April 2021	DRDO is in urgent requirement of Cylinders for Medical Oxygen for various COVID facilities being set up all over the Country.	CII has reached out to the members who can supply the cylinders	In progress
72.	16-17 April 2021	Requirement of Medicines and Beds in ICUs	CII has facilitated and helped fulfilling the requirement by coordinating with the concerned officials in the respective organizations	Yes
73.	12 April 2021	Cluster Testing and Vaccination Tie ups	CII facilitated with Vijaya for the testing and also with KIMS and Yashoda for the vaccination for the employees	Yes
CHANDIGARH				
1.	20 April 2021	Allowing Operations during Lockdown	Represented to Administration	Yes
2.	19 April 2021	Stoppage of Oxygen for Industrial Purposes	Detailed inputs shared with CO for taking up with MHA, Gol. CO to update	No
3.	19 April 2021	Stoppage of Oxygen for Industrial Purposes	Detailed inputs shared with CO for taking up with MHA, Gol. CO to update	No
4.	19 April 2021	Stoppage of Oxygen for Industrial Purposes	Detailed inputs shared with CO for taking up with MHA, Gol. CO to update	No
5.	19 April 2021	Stoppage of Oxygen for Industrial Purposes	Detailed inputs shared with CO for taking up with MHA, Gol. CO to update	No

<i>Sl</i>	<i>Date when the person contacted</i>	<i>What was the issue</i>	<i>Action taken by CII</i>	<i>Has the issue been Resolved?</i>
DELHI				
1.	1 June 2021	E-Pass query for staff	Shared application number with DM of New Delhi District –E-Pass was issued	Resolved
2.	27 May 2021	Business continuity issues in Indore (MP)	We shared the details with CII MP State office to take it forward	Resolved
3.	18 May 2021	Business continuity issues in Jammu (J&K)	We shared the details with CII Jammu office to take it forward	Resolved
4.	18 May 2021	E-Pass for their employees	We got it done from Delhi Govt (SDM)	Resolved
5.	06 May 2021	ICU Bed with O2 facility Required in Delhi Hospital	Got Bed in Apollo Hospital	Issue Resolved
6.	06 May 2021	E-Pass for Hero Fin Corp Colleagues	Details shared with Delhi Govt officials	Under Process
7.	06 May 2021	E-Pass for Delhi	Showing the Air-ticket and boarding pass will help the travel	Issue Resolved
8.	05 May 2021	Hospital Bed for Father	Approached Tirath Ram Charitable hospital	Resolved
9.	02 May 2021	To check that due to extension in Lockdown in Delhi – can they operate from the shops located in Malls	As per Delhi Govt Order, Malls will remain shut during lockdown.	Resolved
10.	29 April 2021	Hospital Bed for Shalini Sharma's Mother in Law	Approached Tirath Ram Charitable hospital	Issue Resolved
11.	29 April 2021	Need ICU Bed	Got attendant connected with Dr Rich from Health Minister's office to do consolation. Now patient being admitted in Sardar Patel Covid Hospital, Terminal 1	Issue resolved
12.	19 April 2021	E-Pass for their employees	We shared the details with concerned officials in Delhi Govt.	Under Process
13.	19 April 2021	E-Pass for their employees	We shared the details with concerned officials in Delhi Govt.	Under Process
14.	19 April 2021	E-Pass for their employees	We shared the details with concerned officials in Delhi Govt.	Under Process
15.	19 April 2021	E-Pass for their employees	We shared the details with concerned officials in Delhi Govt.	Under Process

<i>Sl</i>	<i>Date when the person contacted</i>	<i>What was the issue</i>	<i>Action taken by CII</i>	<i>Has the issue been Resolved?</i>
16.	15 April 2021	Getting Hospital Beds in Delhi for their near and dear ones	Referred them to Emergency department of LNJP Hospital	Yes
HARYANA				
1.	17 May 2021	MKU Ltd was enquiring that can they open their corporate office in Gurugram with 50% Capacity	CII checked with GM, DIC Gurugram and informed the company that the office can be opened with 50% staff capacity. Application for passes to be made on Saral Haryana Portal	Resolved
2.	04 May 2021	An employee from Society of Indian Automobile Manufacturers was diagnosed with COVID-19 and was in urgent need for hospital care. SIAM requested CII to help him in getting a hospital bed.	CII spoke to a Hospital in Charkhi Dadri (Haryana) and also with Deputy Commissioner, Charkhi Dadri requesting them to help us in getting a hospital bed for Mr Rai	Resolved
3.	03 May 2021	The Government of Haryana issued an order for one week lockdown in the State. Trendsutra Platform Services Pvt Ltd (Pepperfry.com) requested CII to obtain clarification from the Government regarding operations of Warehouses during Lockdown	CII checked with GM, DIC (Faridabad and Gurugram) about operations of warehouses during lockdown and informed the company that warehouses are permitted to operate in Haryana during lockdown. The company was also informed about the procedure for applying for passes.	Resolved
4.	03 May 2021	The Government of Haryana issued an order for one week lockdown in the State. Signify Innovations Pvt Ltd requested CII to obtain clarification from the Government regarding operations of Commercial Warehouses during Lockdown	CII checked with GM, DIC (Faridabad and Gurugram) about operations of warehouses during lockdown and informed the company that warehouses are permitted to operate in Haryana during lockdown. The company was also informed about the procedure for applying for passes.	Resolved
5.	02 May 2021	Police Personnel not allowing their workforce to operate during night curfew in absence of requisite passes	Guided them to all apply for the night curfew passes on saralharyana portal.	Resolved
6.	01 May 2021	Haryana issued a weekend lockdown order effective 1 st May 2021 for 9 districts including Panchkula. Some companies situated in Kalka (HP) that borders Panchkula were facing problems as the Police Personnel were not	CII requested the District Administration, Panchkula to look in to the matter and allow inter state	Resolved

<i>Sl</i>	<i>Date when the person contacted</i>	<i>What was the issue</i>	<i>Action taken by CII</i>	<i>Has the issue been Resolved?</i>
		allowing workforce residing in Panchkula to move to Kalka.	movement as the same is permitted under the weekend lockdown order	
7.	24 April 2021	Mr Sarvjit Dudeja was suffering from COVID-19 and requested CII to help him get admission in Guru Nanak Hospital, Palwal	CII requested the Hospital Staff for admission and based on availability of bed, Mr Dudeja was admitted in the Hospital	Resolved
8.	23 April 2021	Max Healthcare was facing difficulties with respect to availability of oxygen supply to their hospitals in Gurugram	We connected them with officials from Air Liquide and Jindal Stainless Ltd requesting them to supply oxygen. Contact details of State Drugs Controller were also shared and the hospital officials were connected with them	Yes
9.	23 April 2021	Fortis Escorts was facing difficulties with respect to availability of oxygen supply to their hospital in Faridabad	Contact details of State Drugs Controller were also shared and the hospital officials were connected with them	Yes
10.	21 April 2021	Defence Research & Development Organisation wanted to have contact details of cylinder manufacturers for supplying medical oxygen.	Contact details were shared with concerned CII Team for forwarding to DRDO	Yes
11.	20 April 2021	Oxygen Supply in the Hospital was coming to an end and their own supply (truck) was diverted to some other place en route.	CII talked with the Oxygen supplier and shared the requirement of the Hospital	Yes
HIMACHAL PRADESH				
1.	03 May 2021	Issues related to movement of workers from Haryana to Himachal due to Lockdown in Haryana	Mail request sent to Haryana State Head to issue a representation to Govt of Haryana in this regard	Pending
2.	02 May 2021	Clarifications with regards to Setting up of Oxygen Generating Plant of Rs 1 Cr	Issues was discussed with RD internally. Details awaited	Pending
3.	22 April 2021	Clarifications with regard to Movement of Vehicles of goods on Saturday and Sunday	Issues was discussed with Deputy Commissioner, Sirmaur	Yes
4.	23 April 2021	Clarifications with regards to Night Curfew	Issue was taken up with the Secretary, Health, Government of Himachal Pradesh	Yes
JAMMU & KASHMIR				

<i>Sl</i>	<i>Date when the person contacted</i>	<i>What was the issue</i>	<i>Action taken by CII</i>	<i>Has the issue been Resolved?</i>
1.	31 May 2021	Herbalife Nutrition wanted to check the latest notification and details regarding restrictions	Shared the notification and also informed him about the restriction	Yes
PUNJAB				
1.	28 June 2021	The member wants to conduct vaccination for 500 people in the Sports & Surgical Complex, Jalandhar	Have shared the details with DC Office. Whenever Covishield will be available, the camp will be organised.	No
2.	28 June 2021	They wanted to get 120 people vaccinated with Covishield vaccine.	Have shared the details with DC Office. Whenever Covishield will be available, the camp will be organised.	No
3.	28 June 2021	They wanted to get 300 people vaccinated with covishield vaccine.	Have shared the details with DC Office. Whenever Covishield will be available, the camp will be organised.	No
4.	25 June 2021	Require Vaccination Camp for 400 employees	Tied up with DC Office to conduct the same on 1, 2, 3rd July 2021	Yes
5.	31 May 2021	Vaccination camp was organised on 31 May 2021 for 130 doses.	Coordinated with DC Office Jalandhar and got it executed	Yes
6.	31 May 2021	Vaccination camp will be organised tomorrow for 100 doses.	Coordinated with DC Office Jalandhar and will be organised tomorrow	Yes
7.	31 May 2021	Vaccination camp to be organised on Wednesday for 261 doses.	Coordinated with DC Office Jalandhar and will be organised on Wednesday	Yes
8.	19 May 2021	Toolimex wanted 100 vaccines for their company	Shared the vaccination account details.	Yes
9.	18 May 2021	Had to procure vaccines from Government.	Shared the vaccination account details and also conveyed to DC Office	Yes
10.	12 May 2021	Vaccination drive for around 550 people employed directly or indirectly working with them, between the age of 18-45 and eligible for vaccination. We hereby formally request you to kindly help us to organize vaccination camp at our premises for a few days, to facilitate vaccination to our employees and the people from in around areas.	Guided them to upload the list of workers on Cowin app. They were informed that the vaccines will reach State post 15 May and also collected the data and shared with GMDIC for future speedy action.	Yes
11.	10 May 2021	3 Queries received for Vaccination Camps	Connected with concerned officers of the district administration for information and shared the same	Yes

<i>Sl</i>	<i>Date when the person contacted</i>	<i>What was the issue</i>	<i>Action taken by CII</i>	<i>Has the issue been Resolved?</i>
			with members.	
12.	06 May 2021	Vaccination drive to be done	Conveyed them that vaccines will be available after 15 May and the process to get those.	Yes
13.	29 April 2021	Finvasia requested Curfew passes for their employees	Connected him to DIC Mohali for necessary action	Yes
14.	26 April 2021	Jubilant Foodworks Limited wanted help to ensure that Food Delivery is permitted during the Lockdown period	CII accordingly helped him with Government notification which has allowed Food Delivery upto 9:00 PM during the lockdown period.	Yes
15.	17 April 2021	Sahej Solutions wanted to hold a vaccination camp at their premises	CII coordinated the local administration helped them in organizing the camp	Yes
16.	15 April 2021	Rajnish Industries wanted to organize a vaccination camp at their premises	CII coordinated the local administration helped them in organizing the camp	Yes
RAJASTHAN				
1.	14 June 2021	Wanted to know regarding the process for vaccination of their staff	Have told them that we have tied up with few pvt hospitals for vaccination and requested them to do an MoU if they are interested	Yes
2.	11 June 2021	Requested for help in vaccination of Alwar based 3000 employees	Connected to our Member hospital with rates and vaccination is being organized	Yes
3.	10 June 2021	Issue of Transfer of plot in RIICO	CII has requested Govt as many industry members are facing the same issue	Under consideration
4.	31 May 2021	Formalities required for Travel of some industry employees from Bhilwara to New Delhi & back	Explained to the member organisation that E-Intimation passes to be taken as per Govt guidelines and an authorization letter from the company mentioning the purpose of visit needs to be carried during travel	Yes
5.	29 May 2021	Elektrolites requested for Vaccination of select people in their industry	CII Organised vaccination drive on 29 May wherein his colleagues were vaccinated	Yes
6.	28 May 2021	Formalities required for Travel of senior employees from Udaipur to Makrana, Rajasthan	Explained to the member organisation that E-Intimation passes to be taken as per Govt guidelines and an authorization letter from the company mentioning the purpose of visit needs to be carried during travel	Yes

<i>Sl</i>	<i>Date when the person contacted</i>	<i>What was the issue</i>	<i>Action taken by CII</i>	<i>Has the issue been Resolved?</i>
7.	28 May 2021	To request State Govt to open Passport Offices as many students have to travel in August as also many people whose date of expiry of passports is coming close	CII has requested Principal Secretary- Home to consider the request	Under consideration
8.	20 May 2021	Issue of Oxygen in running industry. As the cases are going down and situation of oxygen has also increased, it is advised to request Govt to allow partial use of oxygen	Representation to Govt will be sent shortly.	No
9.	20 May 2021	Admission at Rajasthan Hospital as suffering from COVID and infection.	Spoken with MD, Rajasthan Hospital. Hospital confirmed to take the patient	Yes
10.	19 May 2021	Due to death of Mr Ratnesh Kashyap, Past Chairman, CII's in laws, her daughter has come to Jaipur who has to return to Gurgaon	Spoken to ADM City and the solution has been provided	Yes
11.	18/19 May 2021	Admission of unknown person in hospital due to COVID	Spoken with Dy CMHO and incharge of COVID Care Centre and admission has been done	Yes
12.	17 May 2021	Facing issue in generating E Intimation Pass from covid portal	We have shared the correct process of generating pass	Yes
13.	17 May 2021	Facing issue in generating E Intimation Pass from covid portal	We have shared the stepwise PPT of generating pass	Yes
14.	15 May 2021	Issue of Pass for Contractor	The process was conveyed to them and have requested them to fill the name through contractor organisation	Yes
15.	05 May 2021	As per the recent guidelines factories are allowed to open so if there is any suggested format for sharing information with Kota administration	Shared the suggested formats to be referred for sharing information with Govt department	Yes
16.	04 May 2021	Industry Member was not clear about the movement process of his employees as per the New Guidelines issued by GoR	Briefed him the process alongwith Notification copy	Yes
17.	04 May 2021	Procedure for ID cards and official communication with respective District Collectors	Shared Format of official communication with Collector and explained for process of nominating Authorized Signatory other than MD	Yes
18.	04 May 2021	Industry Member was not clear about the movement process of his employees as per the New Guidelines issued by GoR	Notification related to export was shared with the members	Yes
19.	04 May 2021	Wanted to know detailed information regarding the covid vaccination process by CII	Shared the email of Chairman which was sent to all members & requested them to fill the details in the provided link	Yes
20.	04 May 2021	Wanted to know detailed information regarding the covid vaccination process by CII	Shared the email of Chairman which was sent to all members & requested them to fill the details in the provided link	Yes
21.	03 May 2021	Industry member wants to get vaccination of their 500+ staff done in Industry Premises	We have written to Govt for vaccination. It has started in	Yes

<i>Sl</i>	<i>Date when the person contacted</i>	<i>What was the issue</i>	<i>Action taken by CII</i>	<i>Has the issue been Resolved?</i>
			Rajasthan	
22.	03 May 2021	As per the guidelines issued earlier by GoR no separate permission is required for movement of Employees and labour but in Kota today Police personnel are stopping labours to enter in Industrial Area	Told them we will cross check the same and get back	Yes
23.	03 May 2021	Wanted his staff to be admitted in a hospital for quarantine	Introduced to the hospital and facilitated	Yes
24.	03 May 2021	Acute shortage of Remdesivir	Facilitated 48 Vials of Remdesivir on 3 May	Yes
25.	03 May 2021	Issue of Oxygen at Hospital	Facilitated permission from Govt to bring Oxygen from Neemkathana	Yes
26.	30 April 2021	Requirement of Hospital Bed for Covid Patient	Tried to connect them with concerned CMHO & Govt official	No
27.	30 April 2021	Acute shortage of Liquid Oxygen and Remdesivir	Requested State Govt for resolution of issue. Govt conveyed that Liquid oxygen is coming in tankers from Bokaro other than gas from Bhilai. Large no. of Remdesivir is also reaching Jaipur	Awaited
28.	29 April 2021	As per the Industry member ,they are facing issues in movement of labour & employees coming from Haryana & Delhi due to compulsion of RT PCR Report	Told them will get back after consulting with Govt	NO
29.	26 April 2021	Home Delivery of Food till 8:00 pm only. However, restriction on timings for Home Delivery of Cooked Food till 8:00 pm, as well, not allowing 'Home Delivery' on weekend, is detrimentally impacting the business and consumers, at large, being an essential requirement. As, most dinner orders are between 8:30 pm to 10:30 pm (peak time), as well, most of the Youngsters, Students, Bachelors, etc. staying away from their home are completely dependent on safe (baked at more than 400 degree) and hygienic home delivery services with zero contact.	Taken up with relevant Govt Authorities	No
30.	26 April 2021	Industry member wants to bring a known person who is COVID positive to Jaipur by air. Will the State Govt allow him to come ?	Checked with the concerned who conveyed that it is allowed	Yes
31.	24 April 2021	As per the new guideline factories & take away deliveries are allowed to work but shops have to be closed. As per him the sweets comes from factory to shop & from there handed over to delivery boys but they are not clear how to work if shop is closed	Have told them we will try to get the clarity on the same	No
32.	24 April 2021	As per the new guidelines factories are allowed to open but police personnel are stopping labours to enter the Industrial Area	Have told them we will try to get the clarity on the same	No
33.	24 April 2021	Wanted to conduct the vaccination drive for his group members including persons of 18+ also from 1 May 2021 Also asked that whether the financials which will be involved in vaccination will be covered under the CSR & GST exemption or not	Have told him that we will request for the same to State Govt Have told him that since this is a matter related to Central Govt we will	No

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			request our CO to take this up with them	
34.	23 April 2021	GST investment disbursement of subsidy 2014 has been rejected with reason of no budget.		
35.	23 April 2021	Vaccination at the Factory is not getting done	Have suggested them to get in touch with the respective CMHO and shortly they will be getting a call for the camp.	Yes
36.	23 April 2021	Looking at the ongoing surge in COVID spread Govt should consider extension of GST Return Submission date. Govt of India has declared that the Vaccination Drive for 18 years and above would start from 1 May 2021 but the Hospitals are not aware of the Distribution plan and details such as what would be the cost of the Vaccine and which company's vaccine would be available. Private Hospitals should also be allowed to vaccinate to increase the spread of Vaccination drive during the second-round vaccination for 18 years and above.	Representation to State Government to be shared shortly Recommendation to CMHO will be shared	No
37.	22 April 2021	Shortage of Oxygen cylinders at Hospital	Facilitated 5 cylinders from industry members	Temporarily
38.	22 April 2021	Shortage of Oxygen cylinders at Tagore Hospital	Facilitated 5 cylinders from industry members	Yes
39.				
40.	22 April 2021	How should we get our organization registered under continuous industries	Suggested them to get in touch with the Industries Department & respective DIC for getting the registration done	Yes
41.	21 April 2021	Procedure for ID cards and official communication with respective District Collectors	Shared Format of official communication with Collector and explained for process of nominating Authorized Signatory other than MD for respective manufacturing plants	Yes
42.	20 April 2021	Industry is facing issues factories are opened but offices are allowed to close and many have their offices outside the factories	Yes	Under consideration
43.	20 April 2021	Automobile Workshops should be allowed to open as cars and four wheelers are running but they need maintenance	Yes	Yes
44.	16 April 2021	Construction activities should be allowed to operate during Curfew	Yes	Yes
45.	19 April 2021	As NBFCs are also a financial activity just like Banks they should be allowed to open.	Yes	Under consideration
46.	19 April 2021	Construction activities are allowed but the hardware shops are closed. It is requested to open hardware shops for sometime in a day.	Yes	Under Consideration
47.	19 April 2021	As construction sector is affected by migration of labour, Completion dates of	Yes	Under consideration

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		the projects need to be reconsidered and extended without liquidated damages and with price variation by atleast 6 months or till such time the fear of COVID-19 is over. There are many Govt projects of DISCOMS, Prasaran Nigam, RIICO, PWD, RSRDC, PHED, Warehousing Corporation which are time bound and penalty will be there if the project is not completed in time.		
UTTAR PRADESH				
1.	24 May 2021	Need for a 'Policy' to enable Industrial Development Authorities (IDAs) in Uttar Pradesh to take decisions on resolution plans for real estate projects under corporate insolvency resolution process	CII representation submitted	Under Consideration
2.	11 May 2021	To create a special health center for each Industrial Area, perhaps an extension of the ESIC facility Declaration of Covid pandemic as a Force Majeure event for relief in Contracts <ul style="list-style-type: none"> Reduction of performance bank guarantees from 10% to 3% in line with decision taken by Govt of India. This will ease constraints of Working Capital being faced by industries 	Conducted virtual meeting with the concern dept	Under consideration
3.	30 April 2021	As per the GO released today industry needs clarity on the weekend curfew extended till Tuesday morning will be implicated for industry activities or not	Request sent to dept for clarity	Open
4.	26 April 2021	Industry to be allowed to get their empty cylinders converted into medical oxygen by flushing them Fixed charges should be waived to Industries which are affected and closed due to ban on use of Oxygen Time leverage on submitting the TDS/GST by the organization	Conducted virtual meeting with Industry Minister, UP	Under consideration
5.	21 April 2021	<ul style="list-style-type: none"> Staff/workers/employees to get vaccinated at the industry premises People travelling from Delhi to UP & visa versa should be allowed with company ID for transits to avoid any restrictions from local administration. 	Conducted virtual meeting with the concern dept	<ul style="list-style-type: none"> Dept will implement vaccination campaign at the industry premises after 1 May 2021 Company ID will be valid for transits and no other paper/NOC/Pass required
6.	13 April 2021	Open access scheme registration was initially for 12 months, now only for 3 months. Also, circular mentioning refund of electricity units is awaited.	Issue shared with the concern dept	Under consideration

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7.	13 April 2021	Amnesty Scheme to settle pre-GST assessment.	Issue shared with the concern dept	Under consideration
UTTARAKHAND				
1.	19 May 2021	Seeking support in arranging virtual internships for students in Aviation, Finance & Entrepreneurship streams	Request taken up with CII Uttarakhand Panel on Education and Skills	Ongoing
2.	19 May 2021	Vaccination of industrial/ business workforce in the age group of 18-45 years on priority basis.	Representation to be submitted shortly.	
3.	11 May 2021	Seeking support in inoculation of their 9000 staff at their own cost	Suggested to submit letter to Secretary Health. Letter submitted and message sent to secretary health.	NO
4.	10 May 2021	Requested for extension of 12 hour shift notification & relaxation to workers staying in nearby areas to commute on their own during curfew. GO says to provide pick & drop facility during curfew.	Representation submitted to Chief Secretary	NO
5.	04 May 2021	Requested for extension of 12 hour shift notification as issued by Labour Secretary, GoUK in 2020 which ended in 31st March 2020 considering the surge in COVID cases in Uttarakhand	Requested forwarded by HOD for intervention.	NO
6.	04 May 2021	Requested for extension of 12 hour shift notification as issued by Labour Secretary, GoUK in 2020	Requested forwarded by HOD for intervention	NO
7.	06 May 2021	Requested support in facilitating short term loan for raw material purchase for manufacturing of PPE kits.	Connected with SIDBI & NSIC Dehradun Office and meeting arranged.	YES
8.	03 May 2021	Requested for contacts of Medical Oxygen Concentrators	Details of Medical Oxygen Concentrators providers shared	YES
9.	02 May 2021	Clarification required for moving to factory in Roorkee from Dehradun	Details of notifications by DM Dehradun and DM Haridwar and briefed him the process as he was stopped frequently by police persons	YES
10.	30 April 2021	Connecting with Vaccination Center for vaccinating employees above 18+	Connected with SDM Roorkee and provided the list of mass Vaccination Center for vaccinating employees above 18+	Yes
11.	29 April 21	Organization was facing issues related to commute of their employees for work. Police / Admin personnel everyday threaten them with challan / action or send them back home. The company deals with inbound and outbound clients many of which being NBFCs. They have employed around 600-700 people from Dehradun and have an expansion plan. But as on date they are facing this grave situation which is hampering their work and will force them to terminate their employees. The company has requested for smooth facilitation for their work as has been provided to all other non-essential	Issue escalated with GM District Industry Centre, Dehradun. On his advise the request was made to SDM. SDM office has provided a revised order to allow commuting of staff.	Yes

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		industries in Uttarakhand.		
GOA				
1.	16 May 2021	Issue related to the supply of gases like CO2, Argon etc to industry as Govt Officers deputed at the gas filling plants / supplier's premises were not allowing supply.	CII Goa took up the issue with the District Collector and got permission for supply of gases to the industry.	Yes
2.	08 May 2021	Issue related to operations of E-commerce organisations and stakeholders in the state during the curfew and declaration as an essential service.	CII Goa took up the issue with the District Collector and E-commerce was declared as an essential service and exempted from curfew or lockdown in the Order of the District Collector	Yes
3.	20 April 2021	State Government imposed restrictions on the supply of oxygen for Industrial use. This has impacted the Industry especially the steel users in the Industry i.e., those into production and repairs in Shipbuilding and Barge sector, Industries operating CNC machines, those manufacturing Construction Equipment/ Machinery, those involved in fabrication, bridge building and express highways which are under construction	A survey was conducted with all Industry members to understand the Impact of Restriction of Oxygen Supply to Industries and sent to CII CO	Not yet
GUJARAT				
1.	07 May 2021	Looking for source of molecular sieve for medical oxygen plants.	Shared details of application to CPCB to be done in this regard	Yes
2.	04 May 2021	Looking for help in getting letter of authority from the nodal agency appointed by the state to be eligible for free distribution & exemption of IGST from importing the goods and distribution.	Shared notification from Joint Commissioner, The Commissioner of Cargo, Air Cargo Customs Port, Ahmedabad, and they were able to mobilize the funds post that.	Yes
3.	27 April 2021	Seek help in interpretation of curfew notification by local authority.	Discussed with Municipal Corporation.	Yes
4.	13 April 2021	Oxygen requirement to operate their furnace, which is being used to make bottles for Serum Institute.	Communicated the issue to the Collector of Vadodara and the oxygen supply was started from 14 April, however, supply again stopped on 21 April.	Not Resolved. Coordination with the department ongoing.
MADHYA PRADESH				
1.	21 April 2021	Sought help to connect with authorities for ensuring smooth e-commerce	Connected with local authorities and	Yes

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		delivery services in Bhopal & Indore.	senior officials and clarified on the required documentation for online delivery services.	
2.	8 April 2021	Hospital required empty Oxygen cylinders as the number of patients rose exponentially.	CII MP mobilized members to support the emergency with empty Oxygen cylinders on returnable basis.	Yes (up to a large extent)

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